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## **Research** Article



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# The Examination Affecting ICT Self-Efficacy and Online Information Practices via Structural Equation Modeling: PISA 2022 Türkiye Sample

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| Article Info  | Abstract   |  |  |  |  |
|---|--|--|--|--|--|
| <ul> <li>Received: 19 March 2024</li> <li>Accepted: 29 May 2024</li> <li>Keywords: PISA 2022, ICT self-<br/>efficacy, online information practices,<br/>structural equation modeling</li> <li>10.18009/jcer.1455199</li> <li>Publication Language: English</li> </ul> | efficacy perceptions and online information practices in PISA 2022<br>student questionnaire and ICT related factors. A predictive<br>correlational research design was preferred to examine the variables<br>predicting students' self-efficacy perceptions and online information<br>practices towards information and communication technologies. PISA<br>2022 Türkiye data was used in the study. Research data was obtained<br>from 8 data collection tools that were indexed by OECD and converted<br>into 6 variables. Structural equation model was established with this<br>data and MLR was used as the estimation method. In the tested<br>structural equation model, the RMSEA value was calculated as .04,<br>SRMR as .02, CFI as .99 and TLI as .96. As a result of the analysis, all<br>path coefficients were significant and the values of the fit indices |  |  |  |  |
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## Introduction

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Today, information and communication technologies (ICT), which we encounter in almost every aspect of life, are becoming important stakeholders in the education sector. ICT, which refers to electronic tools used in the creation, modification, storage, and sharing of information, includes technologies such as the internet, computers, and telephones, as well as radio, television, audio and video recording devices, and satellites (Peña-López, 2009). These technologies, which affect every aspect of life in some way, create dynamic changes in society, and the effects of these changes on education are increasing daily (Mikre, 2011). While societies that can use ICT effectively in the process of creating and using knowledge develop economically and socially (Erdal, 2012; Miller & Atkinson, 2014), the use of ICT in the learning-teaching process is a requirement for raising individuals who will be a part of

the information society. Technology nowadays plays a vital role in the interaction between society and knowledge (Hernandez, 2017). Since the new members of society are born and grow up in technology, it can be said that the new generation cannot be considered in isolation from ICT. In addition, ICT literacy also appears as a part of 21st century skills, which are referred to as the qualities required in today's business life (Eryılmaz & Uluyol, 2015). For all these reasons, technology is being adapted to the education system every day and teachers are trying to keep up with technological developments through pre-service and in-service training programs (Ekici, et al., 2012). However, although ICT is being incorporated into students' lessons, homework and even their lives, there is no guarantee that these skills will be used in the necessary situations and conditions. According to Sakız (2013), having a skill and being able to exhibit that skill in necessary situations are different concepts and she explains this difference with Bandura's (1997) statement that these skills will not be functional unless individuals have the belief that they can exhibit their skills under appropriate conditions. The concept of belief emphasized in this statement is conceptualized as individuals' self-efficacy. The self-efficacy is related with the principle of mutual determination, one of the social cognitive principles developed by Albert Bandura. According to this principle, individuals' behaviors are affected by their personal characteristics, the environment, and previous behaviors (Öztuczu & Mısırlı, 2023).

Self-efficacy has a direct relationship with people's competencies because people tend to perform actions that they think they can be successful (Tang et al., 2022). In this respect, ICT self-efficacy can be associated with online information-seeking behaviors (Halverson, et al., 2010), which are a product of complex processes such as identifying, scanning, processing, and organizing information with different sources in the internet environment that hosts a wide variety of information, because it is known that there is a positive relationship between individuals' internet self-efficacy and online information practices strategies (Şenyuva, 2017). Bandura (1997) defined one of the four sources of self-efficacy as active mastery experiences. These experiences are considered as the primary source of selfefficacy since they create authentic evidence of a sense of achievement in the individual (Palmer, 2006). Since online information-seeking practices also require active use of ICT, it may be a predictor of ICT self-efficacy in the context of active mastery experiences.

PISA (Programme for International Student Assessment), one of the international study that has an important role in education and is the source of changes in education, also

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provides data on ICT. PISA, which assesses the knowledge and skill levels that 15-year-old children will need while to keep up with modern society (OECD, 2023), started to collect data on ICT for the first time in 2000 by using the computer familiarity questionnaire in addition to reading skills, mathematics and science literacy. PISA, where ICT questionnaire implementation were diversified and continued in the following years, played an important role in the dissemination of ICT in the field of educational sciences with the published data (Acar, 2015; Drenoyianni, 2006; Freddano & Diana, 2012; Juhanak et al., 2018; Lennon et al., 2003).

In the literature, ICT self-efficacy and online information- seeking practices have been the subject of different studies. In a study conducted by Hori and Fujii in 2021, the researchers created a structural equation model using PISA 2018 data and found that one of the best predictors of ICT self-efficacy is the frequency of using ICT for school-related activities outside of class hours. In the same study, another variable explaining ICT selfefficacy is the diversity of ICT resources. There are also studies showing the effect of ICT resources on ICT use and online information practices skills, and the effect of ICT for school activities outside of the classroom ICT competence and online information practices skills (Facer et al., 2003; Livingstone & Helsper, 2007). Wong and Yang (2017) found that ICTmediated feedback improves students' engagement, collaborative knowledge construction behavior and autonomy, while Hatziapostolou and Paraskakis (2010) argue that ICTmediated feedback increases students' engagement and motivation. Martinez-Argüelles et al. (2011) focus on the capacity of ICT to provide personalized feedback, which facilitates learning and increases motivation.

Considering the value of ICT skills in today's world as well as their increasing value day by day, it seems important to reveal the interactions and qualities of the variables that are part of these skills. As a result of the literature review, no study was found that examined the relationships between the variables addressed in this study. In this study, it is aimed to examine the relationship between ICT self-efficacy perceptions and online information practices in PISA 2022 student questionnaire and the variables that explain them. In line with this purpose, the research problem can be stated as "What are the relationships between the variables of ICT self-efficacy, online information practices, ICT resources, use of ICT for school activities outside of the classroom, support or feedback through ICT, and views of regulated ICT use in schools and the fit values of the structural



equation model established with these variables?". The study will also provide suggestions for the development of ICT skills by examining the relationships between these variables.

### Method

#### Study Design

In this study, predictive correlational research design was used to examine the variables predicting students' self-efficacy perceptions and online information practices towards ICT. Predictive correlational research designs aim to reveal the value of the dependent variable by focusing on predictor variables. (Creswell & Guetterman, 2018).

#### Study Group

The data was consisted of PISA 2022 Türkiye data. In PISA 2022, 7250 students selected by stratified sampling from 15-year-old students studying in Türkiye participated (OECD, 2023; MoNE, 2023).

#### Data Collection Tools

Research data was collected with 8 different data collection tools. These instruments were explained in Table 1 with their codes and contents in PISA 2022 data set (OECD, 2023).

| Measurement Tools                                  | Number<br>of Items | Statements      |  |  |
|--|--------------------|-----------------|--|--|
| ST250 ST253 ST254                                  | 11 II              | Instruction     | Which of the following are in your home?<br>How many digital devices with screens are<br>there in your home?<br>How many of the following [digital devices]<br>are in your home? |  |
| (ICTRES)- ICT resources                            |                    | Sample<br>Items | Laptop computers or notebooks  |  |
|  |                    |                 | Educational Software or Apps   |  |
|  |                    |                 | Internet access  |  |
|  | 4                  | Instruction     | This school year, how often did you use digital resources for the following activities?  |  |
| IC175<br>(ICTFEED)- Support or<br>feedback via ICT |                    | Sample<br>Items | Read or listen to feedback sent by my teachers<br>regarding my work and academic results   |  |
|  |                    |                 | Read or listen to feedback sent by other students on my work   |  |
|  |                    |                 | Work on drill and practice exercises using an educational software or App  |  |
| IC176<br>(ICTOUT)- Use of ICT for                  | 8                  | Instruction     | This school year, how often did you use digital resources for the following activities?  |  |
| school activities outside of                       |                    | Sample          | Communicate with my teacher  |  |

#### Table 1. Instructions and sample items of measurement tools



| the classroom                             |    | Items           | Browse the Internet for schoolwork  |
|---|----|-----------------|---|
|   |    |                 | Browse the Internet to follow up lessons  |
|   | 6  | Instruction     | To what extent do you agree or disagree with the following statements?              |
| IC179                                     |    |                 | Students should not be allowed to bring mobile phones to class.                     |
| regulated ICT use in school               |    | Sample<br>Items | The school should set up filters to prevent students from going on social media.    |
|   |    |                 | Teachers should monitor what students do on their laptops.                          |
|   | 6  | Instruction     | To what extent do you agree or disagree with the following statements?              |
| IC180<br>(ICTINFO)- Students'             |    | Sample<br>Items | When searching for information online I compare different sources                   |
| practices regarding online<br>information |    |                 | I discuss the accuracy of online information with my teachers or in class.          |
|   |    |                 | I try to flag wrong information when I encounter it online.                         |
|   | 14 | Instruction     | To what extent are you able to do the following tasks when using digital resources? |
| IC183<br>(ICTEFFIC)- Self-efficacy        |    | Sample<br>Items | Collaborate with other students on a group assignment                               |
| in digital competencies                   |    |                 | Create a computer program   |
|   |    |                 | Create a multi-media presentation   |

Table 1 shows the 8 different data collection tools used in the study. Instruments were coded ST250, ST253 and ST254 measure students' access to ICT resources at home, instrument coded IC175 measures the frequency of receiving support and feedback through ICT, instrument coded IC176 measures the frequency of using ICT for course activities outside school hours, instrument coded IC179 measures students' views on the rules regarding ICT in schools, instrument coded IC180 measures students' behaviors in accessing information online, and instrument coded IC183 measures students' self-efficacy perceptions towards ICT (OECD, 2023).

## Data Analysis

Table 1 shows that while the variable coded ICTRES was obtained by using 11 items from the 3 measurement tools coded ST250, ST253 and ST254, the data obtained from each measurement tool were used to calculate the index scores of ICTFEED, ICTOUT, ICTREG, ICTINFO and ICTEFFIC variables. In the analysis of the data, SPSS was used to check the assumptions and Mplus 8.3 package programs were used to test the structural equation



model. Before starting the analysis, missing values were first analyzed. The Analyze Patterns module can be used in the SPSS package program to examine the missing data pattern in missing values (Akbaş & Koğar, 2020). When the missing data pattern was examined in the data set, it was understood that missing values were seen in seven percent of the total participants and three percent of the total data. If the missing data rate is low, the list-based deletion method can be used (Field, 2013) and is considered as a good alternative (Büyüköztürk et al. 2021). In this study, participants with missing data in the data set were excluded from the study. After examining the missing values, extreme values were checked. For the control of outliers, the highest and lowest values were analyzed by calculating the z scores of the data. Data with an absolute value above 3.29 were considered outliers (Tabachnick & Fidell, 2013) and excluded from the data set. After the missing and extreme values were excluded from the analysis, 552 data were deleted, and the analysis continued with 6698 data.

Pearson correlation coefficients were calculated to determine whether there is a multicollinearity problem between variables. Among the calculated values, and the highest correlation coefficient was .62 between ICTOUT and ICTREG variables. According to Tabachnick and Fidell (2013), if the correlation between two variables is .90 and above, there may be a multicollinearity problem, and care should be taken when using variables with a correlation of .70 and above. Since the highest correlation coefficient calculated between the variables considered in the study was .62, it was accepted that there was no multicollinearity problem. In order to ensure the assumption of multivariate normality, univariate normality must first be confirmed (Çokluk et al., 2012). To examine univariate normality, the skewness and kurtosis coefficients of each variable, z statistics calculated by the ratio of kurtosis coefficients to standard errors of kurtosis, and histograms drawn with the normal distribution curve were examined. Although the histograms of all variables did not indicate large deviations from the normal distribution, the kurtosis coefficients of ICTOUT (1.18), ICTREG (2.15), and ICTINFO (1.55) variables being greater than 1, and the z statistics calculated for all variables ranges between 3.4 and 19.8 and these values were being greater than 1.96 were interpreted as the non-normal distribution of the data (Büyüköztürk, 2023). Failure to meet univariate normality was interpreted as a failure to meet the assumption of multivariate normality. For this reason, the robust maximum likelihood (MLR) method (Satorra & Bentler, 1994), known to provide more consistent results in non-normally



distributed data, was preferred as the estimation method. RMSEA, SRMR, CFI and TLI were examined as fit indices. However  $\chi^2/df$  was not examined because of it has weak logical or statistical foundation (Kline, 2023). Also  $\chi^2$  heavily affected by the sample size and it is impossible to maintain the null hypothesis in large samples, and the use of alternative indices is recommended (Smith, 2001).

#### Findings

The Path diagram for the structural equation model was established in the study was presented in Figure 1.



Figure 1. Path diagram

When Figure 1 was analyzed, it was seen that the exogenous variables were ICTRES, ICTOUT, and ICTREG; endogenous variables were ICTFEED, ICTINFO and ICTEFFIC. The explained variance of the ICTFEED variable was .38, the explained variance of the ICTINFO variable was .19 and the explained variance of the ICTEFFIC variable was .16. Path coefficients vary between .104 and .613, and all of them were significant. In examining the effect size between the variables, Kline's (2005) classification of .10, .30 and .50 in absolute value was taken into consideration. When the standardized path coefficients between the variables were examined, the ICTRES variable had a small effect on ICTINFO (.109) and ICTEFFIC (.155) variables. ICTOUT variable had a small effect on ICTEFFIC (.175), a medium effect on ICTINFO (.241) and a large effect on ICTFEED (.613). The ICTREG variable



had a medium effect (.204) on the ICTINFO variable on online information practices. The ICTFEED variable had a small effect (.104) on the ICTINFO variable (.104). Finally, the ICTREG variable had a medium effect (.243) on ICTINFO. The model includes indirect effects as well as direct effects between variables. Table 2 presented the standardized values of direct, indirect and total effects between variables.

|             | Dependent Variables |         |       |       |         |       |       |         |       |
|-------------|---------------------|---------|-------|-------|---------|-------|-------|---------|-------|
| Independent |                     | ICTFEE  | ED    | ]     | CTINFO  |       | IC    | TEFFIC  |       |
| Variables   | D. E.               | Ind. E. | Total | D. E. | Ind. E. | Total | D. E. | Ind. E. | Total |
| ICTRES      | -                   | -       | -     | .109* | -       | .109* | .155* | .027*   | .181* |
| ICTOUT      | .613*               | -       | .613* | .241* | .064*   | .304* | .175* | .074*   | .249* |
| ICTREG      | -                   | -       | -     | .204* | -       | .204* | -     | .050*   | .050* |
| ICTFEED     | -                   | -       | -     | .104* | -       | .104* | -     | .025*   | .025* |
| ICTINFO     | -                   | -       | -     | -     | -       | -     | .243* | -       | .243* |
| * p<.01     |                     |         |       |       |         |       |       |         |       |

 Table 2. Values of direct, indirect and total standardized effects between variables

Direct effects in Table 2 refer to the standardized path coefficients in Figure 1. In contrast, indirect effects refer to the standardized coefficient of the effect of the independent variable on the dependent variable through another variable. The magnitude of indirect effects was equal to the product of the path coefficient between the independent variable and the mediator variable and the path coefficient between the mediator variable and the dependent variable. The total effect is the sum of direct and indirect effects.

The fit index values obtained for the model were presented in Table 3.

| Index | Criterion Value of Perfect Fit | Calculated Value     |
|-------|--------------------------------|----------------------|
| RMSEA | ≤.05                           | .05 [90% CI .035056] |
| SRMR  | ≤.05                           | .02                  |
| CFI   | ≥.95                           | .99                  |
| TLI   | ≥.95                           | .96                  |

Table 3. Model Fit Indices

Table 3 shows that RMSEA, SRMR, CFI and TLI values were within the required ranges and indicate perfect fit (Kline, 2005).

The variance explained in the model ( $R^2$ ) is .38 for the ICTFEED variable, .16 for the ICTEFFIC variable and .19 for the ICTINFO variable. Regression equation for ICTEFFIC and ICTINFO variables were presented as Equation 1 and Equation 2 respectively.



# ICTEFFIC= (.181)\*ICTRES + (.249)\*ICTOUT + (.050)\*ICTREG + Equation\_1 (.025)\*ICTFEED + (.243)\*ICTINFO

## ICTINFO= (.109)\*ICTRES + (.304)\*ICTOUT + (.204)\*ICTREG + Equation\_2 (.104)\*ICTFEED

#### **Discussion and Conclusion**

In this study, the relationship between ICT self-efficacy perceptions and online information practices behaviors and the related variables were examined with the data obtained from PISA 2022 Türkiye sample. As a result of the analysis, all path coefficients were found significant and the values of the fit indices showed that the model has perfect fit to the data. According to the tested structural equation model, for ICT self-efficacy, ICT resources, out-of-school ICT use related to school tasks and online information-seeking behaviors had a direct effect, while the frequency of receiving support or feedback through ICT and approaches to ICT-related rules in schools had an indirect effect. In addition, ICT resources had a direct effect on the frequency of ICT for school activities outside of the classroom, frequency of receiving support or feedback through ICT, attitudes towards ICTrelated rules in schools and online information practices behaviors.

Considering the total effects in the model, it was observed that ICT resources had a small positive effect on online information-seeking behaviors and a moderate positive effect on ICT self-efficacy perceptions; and the use of ICT for school activities outside of the classroom had a moderate positive effect on both online information practices behaviors and ICT self-efficacy perceptions. Frequency of use is one of the most effective ways of learning digital skills (Kuhlemeier & Hemker, 2007). Thus, it can be stated that individuals who are exposed to ICT resources at home and at school may change their skills and usage habits towards ICT tools and differentiation may be observed in both their online information practices behaviors and their self-efficacy perceptions towards ICT tools.

In this respect, it is expected that both ICT resources and the use of ICT activities outside of the classroom will have an effect on online information practices behaviors and ICT self-efficacy perceptions. In addition, the positive relationship between ICT resources and ICT self-efficacy perceptions was also revealed in the structural equation model established by Hori and Fujii (2021). Zhong (2011) also reported that the availability of ICT tools in students' homes and schools had a positive effect on their ICT self-efficacy



perceptions. In the literature, there are also studies (Facer et al., 2003; Livingstone & Helsper, 2007) that reveal the positive effect of home internet access on online information practices behaviors. Considering that the prerequisite for internet access at home is the availability of ICT resources at home, these results seem to support each other. Eynon and Malmberg (2012) included the variable of home internet access in the model explaining online information practices behaviors and stated that there is a positive relationship between the two variables. In the structural equation model established by Livingstone and Helsper (2010), internet access and frequency of internet use were considered as variables explaining ICT self-efficacy and online information practices behaviors, and it was stated that ICT resources had a positive effect on both online information practices behaviors and ICT self-efficacy.

Out-of-classroom ICT use had a significant effect on the frequency of receiving support or feedback through ICT tools. Considering that students receive support or feedback through ICT tools outside of the classroom and that this support or feedback originates from school; in addition, teachers can provide support and feedback through ICT tools to students who have access to ICT tools, it is possible that the use of these tools has a large effect on receiving support or feedback. Although no study that includes children's views on the rules regarding ICT tools in schools (ICTREG), there are studies indicating that restrictions on access to ICT tools at school have an impact on students' online information-seeking behaviors (Dresang 2005; Ito et al. 2008; Lee 2008). It has also been revealed that students' views on these restrictions had a positive and moderate effect on their online information-seeking behaviors. In the structural equation model established within the scope of this research, it was seen that online information-seeking behaviors had a positive and moderate effect on ICT self-efficacy.

Şenyuva (2017) found a positive, weak and significant relationship between internet self-efficacy and online information practices strategies. Tsai and Tsai (2010), who obtained a similar result in their research, also confirmed the positive relationship between online information practices strategies and internet self-efficacy and stated that one way to improve online information strategies is to increase internet self-efficacy.

At the end of the research, since it is seen that feedback through ICT positively affects students' online information seeking behaviors and indirectly ICT self-efficacy, feedback through ICT can be taken into consideration in curriculum development studies in education. Similarly, considering the effect of ICT resources on online information seeking



behaviors and ICT self-efficacy, take action to increase students' access to ICT resources. Research can be planned to explore different variables affecting ICT self-efficacy. This research was conducted with the data obtained from PISA 2022. The research can be repeated with data from different samples and the results can be compared.

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Due to the scope and method of the study, ethics committee permission was not required.

Author Contribution Statement

*Berk DÜNDAR:* Conceptualization, literature review, methodology, data analysis, language editing, and writing.

*Melek Gülşah ŞAHİN:* Conceptualization, methodology, data analysis, language editing, and writing.

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