



# JOEEP

e-ISSN: 2651-5318

Journal Homepage: <http://dergipark.org.tr/joeeep>

## Araştırma Makalesi • Research Article

# Investigation of Digital Logistics Market Performance in Developing Countries with Hybrid MCDM Methods

## Gelişmekte Olan Ülkelerde Dijital Lojistik Pazar Performansının Hibrit ÇKKV Yöntemleriyle İncelenmesi

Hazal Ezgi Özbek <sup>a, \*\*</sup> & Emre Kadir Özekenci <sup>b</sup>

<sup>a</sup> Res. Assist., Çağ University, International Business Management, 33800, Mersin / Türkiye  
ORCID: 0000-0003-3259-6817

<sup>b</sup> Assist.Prof.Dr., Çağ University, International Business Management, 33800, Mersin / Türkiye  
ORCID: 0000-0001-6669-0006

### MAKALE BİLGİSİ

#### Makale Geçmişi:

Başvuru tarihi: 11 Ekim 2023

Düzeltilme tarihi: 8 Aralık 2023

Kabul tarihi: 23 Aralık 2023

#### Anahtar Kelimeler:

Lojistik pazar performans

Dijitalleşme

Gelişen pazarlar

ÇKKV

### ARTICLE INFO

#### Article history:

Received: Oct 11, 2023

Received in revised form: Dec 8, 2023

Accepted: Dec 23, 2023

#### Keywords:

Logistics market performance

Digitalization

Emerging markets

MCDM

### ÖZ

Bu çalışmanın amacı, gelişmekte olan ülkelerin dijital lojistik pazar performansını bütünlük Çok Kriterli Karar Verme (ÇKKV) yöntemlerini kullanarak değerlendirmektir. Bu çalışmada kullanılan kriterler literatür taraması sonucu belirlenmiştir. Kriter ağırlıklarının hesaplanmasında LOPCOW yöntemi kullanılırken, alternatifler MAUT, TOPSIS, MARCOS ve CoCoSo gibi farklı ÇKKV yöntemlerine göre sıralanmıştır. Ayrıca, bu çalışmada Borda sayımı yöntemi kullanılarak alternatiflere ilişkin son sıralama elde edilmiştir. LOPCOW yönteminden elde edilen sonuçlar, geleceğe hazırlık (FR) ve yurt içi lojistik fırsatlarının (DLO) sırasıyla en önemli ve en az önemli kriterler olduğunu göstermiştir. MAUT, TOPSIS, MARCOS ve CoCoSo yöntemlerinden elde edilen sıralama sonuçları, Birleşik Arap Emirlikleri'nin (BAE) en yüksek dijital lojistik pazar performansına sahip olduğunu, onu Çin ve Katar'ın takip ettiğini göstermiştir. Bu çalışmanın, gelişmekte olan ülkelerdeki politika yapıcılar ve şirketlere dijital lojistik pazar performansını hakkında fikir sağlayacağı düşünülmektedir. Bu çalışmanın temel sınırlılığı, ülkelerin dijital lojistik pazar performansının AEMLI ve DCI raporlarından elde edilen verilere dayanarak değerlendirilmesidir. Gelecekteki araştırmalarda farklı kriterlerin kullanılmasını mümkün olabilir.

### ABSTRACT

The aim of this paper is to evaluate the digital logistics market performance of developing countries using integrated MCDM methods. For this investigation, the criteria were determined based on the previous research. While the LOPCOW method was used to determine the weights of the criteria, the alternatives were ranked based on various MCDM methods, namely MAUT, TOPSIS, MARCOS, and CoCoSo. Additionally, in this study, the final ranking was obtained by the Borda count method. Results from the LOPCOW method showed that future readiness (FR) and domestic logistics opportunities (DLO) were the most and least important criteria, respectively. According to results obtained by the MAUT, TOPSIS, MARCOS and CoCoSo methods showed that, the United Arab Emirates (UAE) has the highest digital logistics market performance, followed by China and Qatar. It is thought that this study will provide insight into digital logistics market performance for policy makers and companies in developing countries. The main limitations of this study that the digital logistics market performance of countries was evaluated based on the data from the AEMLI and DCI reports. In future investigations, it might be possible to use different criteria.

## 1. Introduction

With globalization, demand for the logistics industry has increased significantly in recent years. Due to the fact that the exchange of products and services between countries will generate competition, one of the companies' objectives is to deliver the goods to the right place as quickly as

possible. Therefore, it is important for companies to work efficiently in carrying out their logistics' operations to protect their brand reputation (Surucu and Sakar, 2018: 1). Additionally, the development of logistics infrastructure has a direct relationship with the improvement of national competitiveness and contribution to economic growth (Bensassi et al., 2015: 54). According to research

\* Sorumlu yazar/Corresponding author.

e-posta: [hazalezgizobek@cag.edu.tr](mailto:hazalezgizobek@cag.edu.tr)

Atf/Cite as: Özbek, H. & Özekenci, E.K. (2023). Investigation of Digital Logistics Market Performance in Developing Countries with Hybrid MCDM Methods. *Journal of Emerging Economies and Policy*, 8(2), 559-576.

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conducted by Fraunhofer Institute, globalization is one of the driving forces affecting the logistics industry (Kovács and Kot, 2016: 116). On the basis of this information, it is possible to conclude that the effective development of logistics systems contributes to the global economy (Navickas et al., 2011: 236).

Logistics is a managerial system that systematically enables the efficient, reliable, and cost-effective transportation of goods to their specified destinations. In other words, it provides the effective distribution of goods and services to the appropriate unit, such as the customer, at the best possible level (Rasool et al., 2023: 564). Thus, nations need to improve their logistics systems to adapt to the global economy. One of the components of this process is measurement of logistic performance index (LPI). Logistics performance is the assessment of the effectiveness with which logistics activities are being administered inside an organization. This aspect is crucial since it directly impacts profitability, efficiency, and customer satisfaction (Chow et al., 1994). In this respect, logistics performance index was designed by the World Bank with the purpose of evaluating and tracking the logistical performance of countries, as well as assisting them in understanding the obstacles and opportunities associated with international logistics (Bugarčić et al., 2020: 453). Agility Emerging Markets Logistics Index (AEMLI) announced the logistics market performance of developing countries. AEMLI determines four key factors to develop the logistics market performance. These are domestic logistics opportunities, international logistics opportunities, business fundamentals, and digital readiness (Agility, 2023). Additionally, World Digital Competitiveness (WDC) Ranking (2022) has released three main factors, knowledge, technology, and future readiness, as indexes that define digital competition. Digital competitive ranking takes into consideration to improve the logistics market performance. This ranking indicates the significance of national factors in explaining the digital transformation of business. Kara and Yalçın (2022) emphasized the importance of digitalization in logistics market performance. Therefore, it can be pointed out that

nations improve their logistics performance by using digitalization. Besides that, previous studies demonstrated that multi-criteria decision-making methods (MCDM) have been applied significantly to analyze the logistics performance of nations. For instance, Martí et al. (2017); Ulutaş and Karaköy (2019); Chejarla et al. (2022); Miškić et al. (2023) applied MCDM to evaluate the logistics performance of nations. However, few researchers have examined the logistics market performance of nations using MCDM methods. For instance, Kara et al. (2022); Kara and Yalçın (2022); Özekenci (2023) investigated the logistics market performance of countries using the MCDM methods.

Accordingly, the objective of this study is to investigate the digital logistics market performance of developing countries using integrated MCDM methods. In this study, a new objective weighting method (LOPCOW) was applied to determine the weights of the criteria. Additionally, various ranking methods based on new (MARCOS and CoCoSo) and old approaches (MAUT and TOPSIS) were conducted to evaluate the digital logistics market performance of developing countries. Thus, the results obtained from modern and traditional approaches can be compared. To the best of the authors' knowledge, this is the first study to investigate the digital logistics market performance in developing countries using the LOPCOW-based MAUT, TOPSIS, MARCOS and CoCoSo methods. Thus, this paper aims to contribute to this growing area of research by proposing a new model. The rest of the paper is organized as follows. The second section gives a brief overview of previous research in relevant fields. The third section is concerned with the methodology used for this study. The fourth section presents the findings of the research. Finally, the conclusion gives a summary and critique of the findings.

## 2. Literature Review

This section presents previous research on the evaluation of logistics performance. Some studies are shown in Table 1.

**Table 1.** Literature Review on Logistics Performance

| Authors         | Years | Indicators | Methods                                   | Topics  |
|-----------------|-------|------------|---|---|
| García et al.   | 2015  | LPI        | Data Envelopment Analysis (DEA)           | Calculating a synthetic index of overall logistics performance and comparing logistics performance of countries |
| Srisawat et al. | 2017  | LPI        | Fuzzy-Analytical Hierarchy Process (FAHP) | Estimating a set of spatial and logistics attributes by FAHP method.  |
| Rezaei et al.   | 2018  | LPI        | Best Worst Method (BWM)                   | Measuring the relative importance of the logistics performance index indicators                                 |
| Dare et al.     | 2019  | LPI        | TOPSIS                                    | Examining and Analyzing the Trade Logistics Performance Index of Ghana, Nigeria and Morocco                     |
| Lagoudis et al. | 2019  | LPI        | Multi-Attribute Utility Theory (MAUT)     | measuring the attractiveness of a maritime clusters based on logistics performance index                        |
| Yildirim &      | 2020  | LPI        | Grey Additive Ratio                       | Evaluating of LPI for OECD countries using the ARAS-  |

| Adiguzel Mercangoz        |      |             | Assessment (ARAS-G) and fuzzy AHP | G and FAHP methods.   |
|---------------------------|------|-------------|-----------------------------------|---|
| Isik et al.               | 2020 | LPI         | Statistical Variance & MABAC      | Analyzing the Logistics Performance Index of Central and Eastern European Countries (CEECs)                       |
| Aboul-Dahab & Ibrahim     | 2020 | LPI         | TOPSIS                            | Investigating the efficiency of the LPI by selecting an appropriate criterion for the weighting the LPI component |
| Adigüzel Mercangöz et al. | 2020 | LPI         | COPRAS-G                          | Providing logistics performance scores of the selected countries  |
| Mešić et al.              | 2022 | LPI         | CRITIC & MARCOS                   | Examining Western Balkans countries to compare their logistic performance   |
| Kara & Yalçın             | 2022 | AEMLI & WDC | RAFSI & MEREC                     | Determining the digital logistics market performance of developing nations  |
| Vukadin & Jovičić.        | 2022 | LPI         | CRITIC & MARCOS                   | Analyzing and ranking of the LPI in Western Balkans   |
| Yu & Rakshit              | 2023 | LPI         | H-DEA                             | Investigating the importance of the indicators constituting the LPI   |
| Özekenci                  | 2023 | AEMLI       | SWARA-CRITIC CoCoSo               | Assessing the logistics market performance of developing countries  |

Based on previous research, it can be concluded that different weighting and ranking techniques are frequently used to evaluate the logistics performance of nations. Much of the current literature has focused on the LPI. So far, however, there have been few empirical investigations into the evaluation of the digital logistics market performance of nations. Correspondingly, this study aims to contribute to existing literature by exploring the digital logistics market performance of developing countries using different MCDM methods.

### 3. Methods

This section of the study describes the techniques used to assess the performance of the digital logistics market in developing countries. The brief information regarding the method used in this study is presented below.

#### 3.1. LOPCOW Method

The Logarithmic Percentage Change-driven Objective Weighting (LOPCOW) method was proposed by Ecer and Pamucar in 2022. This technique is one of the new approaches among objective weighting methods. The application steps of the LOPCOW method are follows (Ecer & Pamucar, 2022):

**Step 1.** For a decision-making problem with  $m$  alternatives and  $n$  criteria, at first initial decision matrix (IDM) is created.

$$IDM = \begin{bmatrix} x_{11} & \dots & x_{1j} & \dots & r_{1n} \\ \vdots & \vdots & \vdots & \ddots & \vdots \\ x_{m1} & \dots & x_{mj} & \dots & x_{mn} \end{bmatrix} \quad (1)$$

**Step 2.** Then, IDM is normalized. In order to determine the normalized values of IDM elements, the linear max-min standardization technique is used.

$$r_{ij} = \frac{x_{max} - x_{ij}}{x_{max} - x_{min}}, \text{ if } j \text{ is a cost criterion} \quad (2)$$

$$r_{ij} = \frac{x_{ij} - x_{min}}{x_{max} - x_{min}}, \text{ if } j \text{ is a benefit criterion} \quad (3)$$

**Step 3.** Each criterion's percentage value (PV) is determined. In this step, the mean square value of each criterion is computed as a percentage of their respective standard deviations. This calculation aims to reduce the influence of data size on the observed differences.

$$PV_{ij} = \left| \ln \left( \frac{\sqrt{\frac{\sum_{i=1}^m r_{ij}^2}{m}}}{\sigma} \right) \right| \cdot 100 \quad (4)$$

$\sigma$ : standard deviation

$m$ : the number of alternatives

**Step 4.** Calculate the weights of the criteria using Eq. (5).

$$w_j = \frac{PV_{ij}}{\sum_{i=1}^n PV_{ij}} \quad (5)$$

#### 3.2. MAUT Method

Multi-Attribute Utility Theory (MAUT) was developed by Keeney and Raiffa in 1976. MAUT has become one of the important approaches in the field of MCDM and it has been widely used to deal with several significant problems. The application steps of the MAUT method are follows (Keeney and Raiffa, 1993; Wang et al., 2010):

**Step 1.** Construct the decision matrix

$$X = \begin{bmatrix} r_{11} & r_{12} & \dots & r_{1n} \\ r_{21} & r_{22} & \dots & r_{2n} \\ \vdots & \vdots & \ddots & \vdots \\ r_{m1} & r_{m2} & \dots & r_{mn} \end{bmatrix} \quad (6)$$

**Step 2.** Developing a standardized decision matrix by using Eq. (7) and obtained Eq. (8).

$$r_{ij}^* = \frac{r_{ij} - \min(r_{ij})}{\max(r_{ij}) - \min(r_{ij})} \tag{7}$$

$$r_{ij}^* = 1 + \frac{\min(r_{ij}) - r_{ij}}{\max(r_{ij}) - \min(r_{ij})} \tag{8}$$

**Step 3.** Marginal utility point of alternatives is calculated by using Eq. (9).

$$u_{ij} = \frac{e^{(r_{ij}^*)^2} - 1}{1.71} \tag{9}$$

**Step 4.** Eq. (10) is used for the calculation of final utility and ranking.

$$U_i = \sum_{j=1}^n u_{ij} \cdot w_j \tag{10}$$

3.3. TOPSIS Method

Technique for Order Preference by Similarity Ideal Solution (TOPSIS) is one of the ranking methods proposed by Hwang and Yoon in 1981 to select the ideal solution among the criterions (Çakir and Perçin, 2013: 452). The basic concept of this approach is that the alternative with the closest proximity to the positive ideal solution is considered the most acceptable (Han and Trimi, 2018: 136). The application steps of the TOPSIS method are follows (Roszkowska, 2011: 206-208):

**Step 1.** Construct the initial decision matrix by using Eq. (11)

$$X = \begin{bmatrix} x_{11} & x_{12} & x_{13} & \dots & x_{1n} \\ \vdots & \vdots & \vdots & \ddots & \vdots \\ x_{m1} & x_{m2} & x_{m3} & \dots & x_{mn} \end{bmatrix} \tag{11}$$

**Step 2.** Eq (12) is used for normalization and Eq. (13) obtained as a standardization of decision matrix.

$$r_{ij} = \frac{x_{ij}}{\sqrt{\sum_{i=1}^n x_{ij}^2}} \tag{12}$$

$$R = \begin{bmatrix} r_{11} & \dots & r_{1n} \\ \vdots & \ddots & \vdots \\ r_{m1} & \dots & r_{mn} \end{bmatrix} \tag{13}$$

**Step 3.** Criterion weights should be determined before constructing weighted decision matrix. Then, weighted normalization decision matrix should be computed by using Eq. (14):

$$V = \begin{bmatrix} v_{11} & \dots & v_{1n} \\ \vdots & \ddots & \vdots \\ v_{m1} & \dots & v_{mn} \end{bmatrix} \tag{14}$$

**Step 4.** Determine both the positive and negative ideal solution.

$$A^+ = \{(maxV_{ij} | j \in B), (minV_{ij} | j \in C)\}; i = 1,2,3, \dots, m \tag{15}$$

$$A^- = \{(minV_{ij} | j \in B), (maxV_{ij} | j \in C)\}; i = 1,2,3, \dots, m \tag{16}$$

$$A^+ = (v_1^+, v_2^+, \dots, v_m^+) \tag{17}$$

$$A^- = (v_1^-, v_2^-, \dots, v_m^-) \tag{18}$$

**Step 5.** The deviations of the alternatives from the positive and negative ideal solutions are obtained by Euclidean distance formula.

$$S_i^+ = \sqrt{\sum (v_{ij} - v_j^+)^2} \tag{19}$$

$$S_i^- = \sqrt{\sum (v_{ij} - v_j^-)^2} \tag{20}$$

**Step 6.** Compute the relative closeness for alternative ideal solution by using Eq. (21). Finally determine the ranking with the maximum number of  $C_i^+$ .

$$C_i^+ = \frac{S_i^-}{S_i^+ + S_i^-}; 0 \leq C_i^+ \leq 1 \tag{21}$$

3.4. MARCOS Method

Measurement of Alternatives and Ranking according to COMpromise Solution (MARCOS) method was developed by Stević, Pamucar, Puška and Chatterjee in 2020. The advantage of this method is considering both ideal and anti-ideal solutions at the same time. It also provides to determine utility functions with a new perspective. The application steps of the MARCOS method are follows (Stević et al., 2020):

**Step 1.** Construct the initial decision matrix.

**Step 2.** Construct the extended initial matrix by describing the ideal (AI) and anti-ideal (AAI) solution in Eq. (22).

$$x_{ij} = \begin{matrix} A_1 \\ A_2 \\ \dots \\ A_m \\ AI \end{matrix} \begin{bmatrix} x_{aa1} & x_{aa2} & \dots & x_{aan} \\ x_{11} & x_{12} & \dots & x_{1n} \\ \vdots & \vdots & \ddots & \vdots \\ x_{m1} & x_{m2} & \dots & x_{mn} \end{bmatrix}; i = 1,2,\dots,m; j = 1,2,\dots,n \tag{22}$$

**Step 3.** Extended initial matrix (X) should be normalized by using Eq. (23) and Eq. (24)

$$n_{ij} = \frac{x_{ai}}{x_{ij}} \text{ if } j \in \text{a group of cost criteria} \tag{23}$$

$$n_{ij} = \frac{x_{ij}}{x_{ai}} \text{ if } j \in \text{a benefit group of criterion} \tag{24}$$

$$\text{Normalized matrix: } N = [n_{ij}]_{m \times n} \tag{25}$$

$x_{ij}$  and  $x_{ai}$  represents the elements of the matrix X.

**Step 4.** Eq. (25) is multiplied by weight coefficients of criterion  $w_j$  and from this formula weighted matrix is calculated.

$$v_{ij} = n_{ij} \times w_j \tag{26}$$

**Step 5.** Utility degree of alternatives  $K_i$  is calculated by

using Eq. (27) and Eq. (28) for both ideal and anti-ideal solutions.

$$K_i^- = \frac{S_i}{S_{aai}} \tag{27}$$

$$K_i^+ = \frac{S_i}{S_{ai}} \tag{28}$$

$$S_i = \sum_{i=1}^n v_{ij}, i = 1, 2, \dots, m \tag{29}$$

**Step 6.** Utility function of alternatives is determined by using Eq. (30). Eq. (31) represents the utility function according to the anti-ideal solution and Eq. (32) represents the utility function according to the ideal solution.

$$f(K_i) = \frac{K_i^+ + K_i^-}{1 + \frac{1-f(K_i^+)}{f(K_i^+)} + \frac{1-f(K_i^-)}{f(K_i^-)}} \tag{30}$$

$$f(K_i^-) = \frac{K_i^+}{K_i^+ + K_i^-} \tag{31}$$

$$f(K_i^+) = \frac{K_i^-}{K_i^+ + K_i^-} \tag{32}$$

Final ranking of alternatives is arranged in a descending order.

### 3.5. CoCoSo Method

Combined Compromise Solution (CoCoSo) method was proposed by Yazdani, Zarate, Zavadskas and Turskis in 2019. The integrated simple additive weighting and exponentially weighted product model form the basis of the proposed approach. It can be a combination of compromise solutions. The application steps of the CoCoSo method are follows (Yazdani et al., 2019):

**Step 1.** Determine the initial decision-making matrix

$$x_{ij} = \begin{bmatrix} x_{11} & x_{12} & \dots & x_{1n} \\ x_{21} & x_{22} & \dots & x_{2n} \\ \vdots & \vdots & \ddots & \vdots \\ x_{m1} & x_{m2} & \dots & x_{mn} \end{bmatrix}; i = 1, 2, \dots, m; j = 1, 2, \dots, n \tag{33}$$

**Step 2.** The compromise normalization equation provides a basis for normalizing the criteria values.

$$r_{ij} = \frac{x_{ij} - \min(x_{ij})}{\max(x_{ij}) - \min(x_{ij})}; \text{ for benefit criterion} \tag{34}$$

$$r_{ij} = \frac{\max(x_{ij}) - x_{ij}}{\max(x_{ij}) - \min(x_{ij})}; \text{ for cost criterion} \tag{35}$$

**Step 3.**  $S_i$  and  $P_i$  values are calculated by using Eq. (36) and Eq. (37) respectively. The sum of weighted comparability sequence and the total power weight of comparability sequences for each alternative is formulated as  $S_i$  and  $P_i$  values.

$$S_i = \sum_{i=1}^n (w_j r_{ij}) \tag{36}$$

**Table 2.** Summary of Criteria

The determination of  $S_i$  value is accomplished through the utilization of the grey relational generation approach.

$$P_i = \sum_{i=1}^n (r_{ij})^{w_j} \tag{37}$$

**Step 4.** The computation involves determining the relative weights of the alternative through the utilization of various aggregation strategies. In this step, three evaluation score methodologies are used to generate other possibilities by using the following formulas.

The arithmetic mean of sums of Weighted Sum Method (WSM) and Weighted Product Method (WPM) scores is formulated in Eq. (38), while Eq. (39) represents a sum of relative scores of WSM and WPM compared the best.

$$\mathfrak{z}_{ia} = \frac{P_i + S_i}{\sum_{i=1}^m (P_i + S_i)^f} \tag{38}$$

$$\mathfrak{z}_{ib} = \frac{S_i}{\min(S_i)} + \frac{P_i}{\min(P_i)^f} \tag{39}$$

$$\mathfrak{z}_{ic} = \frac{\lambda S_i + (1-\lambda)P_i}{\lambda \max(S_i) - (1-\lambda)\max(P_i)}; 0 \leq \lambda \leq 1 \tag{40}$$

Eq. (40) is the balanced compromise of WSM and WPM models cores. ( $\lambda$  is a decision-maker in equation and usually taken 0.5.)

**Step 5.** Final ranking alternatives are calculated.

$$\mathfrak{z}_i = (\mathfrak{z}_{ia} \mathfrak{z}_{ib} \mathfrak{z}_{ic})^{\frac{1}{3}} + \frac{1}{3} (\mathfrak{z}_{ia} + \mathfrak{z}_{ib} + \mathfrak{z}_{ic}) \tag{41}$$

### 3.6. Borda Count

Borda Count provide a comprehensive ranking for researchers using different ranking methods by combining the ranks determined by various approaches (Uluskan et al., 2022: 29). The steps of the Borda count method is follows (Akyüz and Aka, 2017: 36-37):

**Step 1.** Borda criteria determine by using each criteria.

$$b_i = \sum_{k=1}^n (M - r_{ik}) \tag{42}$$

M: total number of alternatives

$r_{ik}$ : the order of  $i$ th alternative under  $k$ th criterion

M: the number of total alternatives

## 4. Applications and Results

In this part, the findings obtained by various methods are presented. The weight of criteria was calculated by the LOPCOW method. Then, the alternatives were ranked based on the MAUT, TOPSIS, MARCOS and CoCoSo methods. Final ranking was obtained by the Borda count method. Table 2 illustrates the overview of criteria used in this study.

| Criteria                                    | Description  | Year | Report |
|---|--|------|--------|
| Domestic logistics opportunities (DLO)      | Measures the performance of each emerging market and its potential to sustain and develop domestic demand that requires competitive logistics markets                        |      |        |
| International logistics opportunities (ILO) | Measures internal and external demand for trade intensive logistics services and the capacity of individual emerging markets to facilitate cross-border logistics operations |      | AEMLI  |
| Business fundamentals (BF)                  | Measures the openness, robustness, fairness and strength of each emerging market's business environment, rule of law and market independence                                 | 2022 |        |
| Digital Readiness (DR)                      | Measures the potential and progress of an emerging market in becoming a digitally-led, skills rich, innovation-oriented and sustainable economy for the future               |      |        |
| Knowledge (KNO)                             | Know-how necessary to discover and understand new technologies   |      |        |
| Technology (TECH)                           | Overall context that enables the development of digital technologies   |      | DCI    |
| Future readiness (FR)                       | Level of country preparedness to exploit digital transformation  |      |        |

Source: Agility (2023); IMD (2022)

It can be seen above; the evaluation of digital logistics market performance of developing countries was carried out based on seven criteria. The criteria were determined by previous research (Kara et al., 2022; Kara and Yalçın 2022; Özekenci, 2023). The alternatives were selected from the AEMLI and DCI reports. According to the AEMLI and DCI reports, more than sixty developing countries were included in the ranking. However, two-thirds of these countries have insufficient data. For this reason, a total of twenty developing countries namely, China, Argentina, Bahrain, Brazil, Chile, Colombia, India, Indonesia, Jordan, Kazakhstan, Malaysia, Mexico, Peru, Philippines, Qatar, Saudi Arabia, South Africa, Türkiye, the UAE, and Thailand were involved in this study. The results obtained from each method are presented below.

#### 4.1. The Results Obtained from the LOPCOW Method

At first, decision matrix was formed and shown in Table 3. Then, decision matrix was normalized based on Eq. (3) and the results are shown in Table 4.

**Table 3.** Decision Matrix

| Country   | DLO  | ILO  | BF   | DR   | KNO   | TECH  | FR    |
|-----------|------|------|------|------|-------|-------|-------|
| China     | 8,47 | 9,75 | 7,11 | 6,63 | 79,27 | 76,69 | 80,93 |
| Argentina | 4,87 | 4,63 | 4,24 | 4,68 | 45,46 | 30,36 | 52,46 |

**Table 4.** Normalized Decision Matrix

| Country   | DLO    | ILO    | BF     | DR     | KNO     | TECH   | FR      |
|-----------|--------|--------|--------|--------|---------|--------|---------|
| China     | 1,0000 | 1,0000 | 0,7361 | 0,6724 | 10,3064 | 9,9642 | 10,5265 |
| Argentina | 0,0977 | 0,1157 | 0,3554 | 0,4138 | 5,8223  | 3,8196 | 6,7507  |
| Bahrain   | 0,1278 | 0,1278 | 0,7414 | 0,5013 | 8,6088  | 9,6300 | 8,3515  |
| Brazil    | 0,2356 | 0,2522 | 0,3408 | 0,4814 | 6,3607  | 5,6790 | 6,7069  |
| Chile     | 0,0877 | 0,2107 | 0,7228 | 0,5292 | 6,3952  | 7,9390 | 8,4284  |
| Colombia  | 0,0476 | 0,1934 | 0,3966 | 0,3939 | 5,8806  | 4,3727 | 5,7401  |
| India     | 0,8922 | 0,6028 | 0,5809 | 0,8024 | 6,9483  | 7,7838 | 7,1141  |

|              |      |      |      |      |       |       |       |
|--------------|------|------|------|------|-------|-------|-------|
| Bahrain      | 4,99 | 4,70 | 7,15 | 5,34 | 66,47 | 74,17 | 64,53 |
| Brazil       | 5,42 | 5,42 | 4,13 | 5,19 | 49,52 | 44,38 | 52,13 |
| Chile        | 4,83 | 5,18 | 7,01 | 5,55 | 49,78 | 61,42 | 65,11 |
| Colombia     | 4,67 | 5,08 | 4,55 | 4,53 | 45,90 | 34,53 | 44,84 |
| India        | 8,04 | 7,45 | 5,94 | 7,61 | 53,95 | 60,25 | 55,20 |
| Indonesia    | 6,34 | 5,89 | 5,77 | 6,21 | 42,20 | 55,33 | 50,31 |
| Jordan       | 4,88 | 4,75 | 6,72 | 5,14 | 48,63 | 51,19 | 45,91 |
| Kazakhstan   | 4,66 | 4,66 | 6,19 | 5,10 | 67,64 | 61,56 | 67,51 |
| Malaysia     | 5,29 | 5,88 | 7,85 | 6,72 | 70,08 | 71,45 | 65,33 |
| Mexico       | 5,37 | 6,32 | 4,93 | 5,11 | 49,17 | 42,79 | 49,83 |
| Peru         | 4,72 | 5,12 | 4,48 | 4,58 | 46,34 | 41,33 | 46,12 |
| Philippines  | 5,02 | 5,28 | 4,31 | 5,99 | 40,51 | 51,58 | 43,95 |
| Qatar        | 5,91 | 4,96 | 7,92 | 6,38 | 59,11 | 78,65 | 74,98 |
| Saudi Arabia | 5,38 | 5,74 | 7,86 | 6,30 | 61,96 | 72,92 | 64,34 |
| South Africa | 4,81 | 5,00 | 4,99 | 5,01 | 47,76 | 40,06 | 43,50 |
| Türkiye      | 5,14 | 5,70 | 5,80 | 5,50 | 42,34 | 46,83 | 53,49 |
| UAE          | 5,60 | 5,89 | 9,10 | 7,37 | 80,67 | 93,78 | 77,40 |
| Thailand     | 5,11 | 5,98 | 5,77 | 6,04 | 55,52 | 74,97 | 51,7  |
| <b>max</b>   | 8,47 | 9,75 | 9,10 | 7,61 | 80,67 | 93,78 | 80,93 |
| <b>min</b>   | 4,48 | 3,96 | 1,56 | 3,99 | 40,39 | 0,00  | 18,22 |

Source: Authors' calculations.

|                  |        |        |        |        |         |         |         |
|------------------|--------|--------|--------|--------|---------|---------|---------|
| Indonesia        | 0,4662 | 0,3333 | 0,5584 | 0,6167 | 5,3899  | 7,1313  | 6,4655  |
| Jordan           | 0,1003 | 0,1364 | 0,6844 | 0,4748 | 6,2427  | 6,5822  | 5,8820  |
| Kazakhstan       | 0,0451 | 0,1209 | 0,6141 | 0,4695 | 8,7639  | 7,9576  | 8,7467  |
| Malaysia         | 0,2030 | 0,3316 | 0,8342 | 0,6844 | 9,0875  | 9,2692  | 8,4576  |
| Mexico           | 0,2231 | 0,4076 | 0,4469 | 0,4708 | 6,3143  | 5,4682  | 6,4019  |
| Peru             | 0,0602 | 0,2003 | 0,3873 | 0,4005 | 5,9390  | 5,2745  | 5,9098  |
| Philippines      | 0,1353 | 0,2280 | 0,3647 | 0,5875 | 5,1658  | 6,6340  | 5,6220  |
| Qatar            | 0,3584 | 0,1727 | 0,8435 | 0,6393 | 7,6326  | 10,2241 | 9,7374  |
| Saudi Arabia     | 0,2256 | 0,3074 | 0,8355 | 0,6286 | 8,0106  | 9,4642  | 8,3263  |
| South Africa     | 0,0827 | 0,1796 | 0,4549 | 0,4576 | 6,1273  | 5,1061  | 5,5623  |
| Türkiye          | 0,1654 | 0,3005 | 0,5623 | 0,5225 | 5,4085  | 6,0040  | 6,8873  |
| UAE              | 0,2807 | 0,3333 | 1,0000 | 0,7706 | 10,4920 | 12,2308 | 10,0584 |
| Thailand         | 0,1181 | 0,2637 | 0,3300 | 0,3843 | 10,3400 | 14,2535 | 9,5714  |
| <b>Mean</b>      |        |        |        |        |         |         |         |
| <b>square</b>    | 0,2142 | 0,2029 | 0,3946 | 0,3258 | 10,2584 | 10,8817 | 10,7341 |
| <b>Standard</b>  |        |        |        |        |         |         |         |
| <b>deviation</b> | 0,2740 | 0,2303 | 0,2931 | 0,1799 | 2,4427  | 3,4507  | 2,3490  |

Source: Authors' calculations.

PV values of each criterion was calculated according to Eq. (4) and the results are presented in Table 5.

Table 5. PV Values of Criteria

|    | DLO     | ILO     | BF      | DR     | KNO     | TECH    | FR      |
|----|---------|---------|---------|--------|---------|---------|---------|
| PV | -24,637 | -12,672 | 29,7251 | 59,370 | 143,499 | 114,850 | 151,943 |

Source: Authors' calculations.

The final ranking of criteria was determined by Eq. (5) and the results are shown in Table 6.

Table 6. Final Weights of Criteria

|      | DLO    | ILO    | BF    | DR    | KNO   | TECH    | FR      |
|------|--------|--------|-------|-------|-------|---------|---------|
| w    | -0,053 | -0,027 | 0,064 | 0,128 | 0,311 | 0,24855 | 0,32883 |
| Rank | 7      | 6      | 5     | 4     | 2     | 3       | 1       |

Source: Authors' calculations.

According to results obtained by LOPCOW method, future readiness (FR), knowledge (KNO) and technology (TECH) were found to most important criteria, while domestic logistics opportunities (DLO), international logistics opportunities (ILO) and business fundamentals (BF) were found to least important criteria, respectively.

#### 4.2. The Results Obtained from the MAUT Method

Firstly, decision matrix was formed and shown in Table 7.

Table 7. Decision Matrix

| Country   | DLO  | ILO  | BF   | DR   | KNO   | TECH  | FR    |
|-----------|------|------|------|------|-------|-------|-------|
| China     | 8,47 | 9,75 | 7,11 | 6,63 | 79,27 | 76,69 | 80,93 |
| Argentina | 4,87 | 4,63 | 4,24 | 4,68 | 45,46 | 30,36 | 52,46 |
| Bahrain   | 4,99 | 4,70 | 7,15 | 5,34 | 66,47 | 74,17 | 64,53 |
| Brazil    | 5,42 | 5,42 | 4,13 | 5,19 | 49,52 | 44,38 | 52,13 |

|              |        |        |       |       |       |       |       |
|--------------|--------|--------|-------|-------|-------|-------|-------|
| Chile        | 4,83   | 5,18   | 7,01  | 5,55  | 49,78 | 61,42 | 65,11 |
| Colombia     | 4,67   | 5,08   | 4,55  | 4,53  | 45,90 | 34,53 | 44,84 |
| India        | 8,04   | 7,45   | 5,94  | 7,61  | 53,95 | 60,25 | 55,20 |
| Indonesia    | 6,34   | 5,89   | 5,77  | 6,21  | 42,20 | 55,33 | 50,31 |
| Jordan       | 4,88   | 4,75   | 6,72  | 5,14  | 48,63 | 51,19 | 45,91 |
| Kazakhstan   | 4,66   | 4,66   | 6,19  | 5,10  | 67,64 | 61,56 | 67,51 |
| Malaysia     | 5,29   | 5,88   | 7,85  | 6,72  | 70,08 | 71,45 | 65,33 |
| Mexico       | 5,37   | 6,32   | 4,93  | 5,11  | 49,17 | 42,79 | 49,83 |
| Peru         | 4,72   | 5,12   | 4,48  | 4,58  | 46,34 | 41,33 | 46,12 |
| Philippines  | 5,02   | 5,28   | 4,31  | 5,99  | 40,51 | 51,58 | 43,95 |
| Qatar        | 5,91   | 4,96   | 7,92  | 6,38  | 59,11 | 78,65 | 74,98 |
| Saudi Arabia | 5,38   | 5,74   | 7,86  | 6,30  | 61,96 | 72,92 | 64,34 |
| South Africa | 4,81   | 5,00   | 4,99  | 5,01  | 47,76 | 40,06 | 43,50 |
| Türkiye      | 5,14   | 5,70   | 5,80  | 5,50  | 42,34 | 46,83 | 53,49 |
| UAE          | 5,60   | 5,89   | 9,10  | 7,37  | 80,67 | 93,78 | 77,40 |
| Thailand     | 5,11   | 5,98   | 5,77  | 6,04  | 55,52 | 74,97 | 51,7  |
| w            | -0,053 | -0,027 | 0,064 | 0,128 | 0,311 | 0,249 | 0,329 |

Source: Authors' calculations.

Then, decision matrix was normalized based on Eq. (6) and the results are shown in Table 8.

**Table 8.** Normalized Decision Matrix

| Country      | DLO   | ILO    | BF     | DR    | KNO    | TECH   | FR     |
|--------------|-------|--------|--------|-------|--------|--------|--------|
| China        | 1,000 | 1,336  | 0,643  | 0,517 | 19,583 | 18,906 | 20,018 |
| Argentina    | 0,055 | -0,008 | -0,110 | 0,005 | 10,709 | 6,745  | 12,546 |
| Bahrain      | 0,087 | 0,011  | 0,654  | 0,179 | 16,223 | 18,244 | 15,714 |
| Brazil       | 0,200 | 0,200  | -0,139 | 0,139 | 11,774 | 10,425 | 12,459 |
| Chile        | 0,045 | 0,137  | 0,617  | 0,234 | 11,843 | 14,898 | 15,866 |
| Colombia     | 0,003 | 0,110  | -0,029 | -0,03 | 10,824 | 7,840  | 10,546 |
| India        | 0,887 | 0,732  | 0,336  | 0,774 | 12,937 | 14,591 | 13,265 |
| Indonesia    | 0,441 | 0,323  | 0,291  | 0,407 | 9,853  | 13,299 | 11,982 |
| Jordan       | 0,058 | 0,024  | 0,541  | 0,126 | 11,541 | 12,213 | 10,827 |
| Kazakhstan   | 0,000 | 0,000  | 0,402  | 0,116 | 16,530 | 14,934 | 16,496 |
| Malaysia     | 0,165 | 0,320  | 0,837  | 0,541 | 17,171 | 17,530 | 15,924 |
| Mexico       | 0,186 | 0,436  | 0,071  | 0,118 | 11,682 | 10,008 | 11,856 |
| Peru         | 0,016 | 0,121  | -0,047 | -0,02 | 10,940 | 9,625  | 10,882 |
| Philippines  | 0,095 | 0,163  | -0,092 | 0,349 | 9,409  | 12,315 | 10,312 |
| Qatar        | 0,328 | 0,079  | 0,856  | 0,451 | 14,291 | 19,420 | 18,457 |
| Saudi Arabia | 0,189 | 0,284  | 0,840  | 0,430 | 15,039 | 17,916 | 15,664 |
| South Africa | 0,039 | 0,089  | 0,087  | 0,092 | 11,312 | 9,291  | 10,194 |
| Türkiye      | 0,126 | 0,273  | 0,299  | 0,221 | 9,890  | 11,068 | 12,816 |
| UAE          | 0,247 | 0,323  | 1,165  | 0,711 | 19,950 | 23,391 | 19,092 |
| Thailand     | 0,118 | 0,347  | 0,291  | 0,362 | 13,349 | 18,454 | 12,347 |

**Source:** Authors' calculations.

According to Eq. (8), the marginal utility score was

calculated, and the results are presented in Table 9.

**Table 9.** Marginal Utility Score

| Country      | DLO     | ILO    | BF     | DR     | KNO      | TECH     | FR       |
|--------------|---------|--------|--------|--------|----------|----------|----------|
| China        | 1,0048  | 2,8996 | 0,2995 | 0,1792 | 2E+166   | 9,8E+154 | 6,4E+173 |
| Argentina    | 0,0018  | 0,0000 | 0,0071 | 0,0000 | 3,7E+49  | 3,4E+19  | 1,3E+68  |
| Bahrain      | 0,0044  | 0,0001 | 0,3116 | 0,0189 | 1,2E+114 | 2,1E+144 | 1,0E+107 |
| Brazil       | 0,0237  | 0,0237 | 0,0114 | 0,0114 | 9,4E+59  | 9,3E+46  | 1,5E+67  |
| Chile        | 0,0012  | 0,0110 | 0,2707 | 0,0328 | 4,7E+60  | 1,4E+96  | 1,2E+109 |
| Colombia     | 4,0E-06 | 0,0071 | 0,0005 | 0,0007 | 4,5E+50  | 2,89E+26 | 1,17E+48 |
| India        | 0,6999  | 0,4150 | 0,0699 | 0,4802 | 2,8E+72  | 1,67E+92 | 1,54E+76 |
| Indonesia    | 0,1255  | 0,0642 | 0,0518 | 0,1053 | 8,5E+41  | 3,8E+76  | 1,3E+62  |
| Jordan       | 0,0020  | 0,0003 | 0,1986 | 0,0094 | 4,1E+57  | 3,5E+64  | 4,7E+50  |
| Kazakhstan   | 0,0000  | 0,0000 | 0,1023 | 0,0079 | 2,7E+118 | 4,3E+96  | 8,9E+117 |
| Malaysia     | 0,0162  | 0,0631 | 0,5940 | 0,1986 | 6,5E+127 | 1,7E+133 | 7,8E+109 |
| Mexico       | 0,0207  | 0,1222 | 0,0029 | 0,0082 | 1,1E+59  | 1,8E+43  | 6,5E+60  |
| Peru         | 0,0001  | 0,0086 | 0,0013 | 0,0003 | 5,5E+51  | 9,9E+39  | 1,6E+51  |
| Philippines  | 0,0052  | 0,0157 | 0,0050 | 0,0758 | 1,7E+38  | 4,3E+65  | 8,9E+45  |
| Qatar        | 0,0665  | 0,0036 | 0,6313 | 0,1322 | 2,9E+88  | 3,6E+163 | 5,1E+147 |
| Saudi Arabia | 0,0213  | 0,0489 | 0,5992 | 0,1190 | 9,9E+97  | 1,5E+139 | 2,1E+106 |
| South Africa | 0,0009  | 0,0047 | 0,0044 | 0,0050 | 2,2E+55  | 1,8E+37  | 7,9E+44  |
| Türkiye      | 0,0094  | 0,0452 | 0,0548 | 0,0291 | 1,8E+42  | 9,3E+52  | 1,3E+71  |
| UAE          | 0,0367  | 0,0642 | 1,6892 | 0,3851 | 4,2E+172 | 2,4E+237 | 1,2E+158 |
| Thailand     | 0,0082  | 0,0746 | 0,0518 | 0,0820 | 1,4E+77  | 4,6E+147 | 9,3E+65  |

**Source:** Authors' calculations.



The final utility score was determined based on the Eq. (9) and the final rankings are demonstrated in Table 10.

**Table 10.** Final Utility Score

| Country    | Utility Score | Rank |
|------------|---------------|------|
| China      | 2,1E+173      | 2    |
| Argentina  | 4,39E+67      | 13   |
| Bahrain    | 5,2E+143      | 5    |
| Brazil     | 5,03E+66      | 14   |
| Chile      | 4,1E+108      | 9    |
| Colombia   | 1,39E+50      | 20   |
| India      | 4,14E+91      | 10   |
| Indonesia  | 9,46E+75      | 11   |
| Jordan     | 8,64E+63      | 16   |
| Kazakhstan | 1,1E+118      | 8    |
| Malaysia   | 4,2E+132      | 7    |
| Mexico     | 2,16E+60      | 17   |
| Peru       | 2,23E+51      | 19   |

|              |          |    |
|--------------|----------|----|
| Philippines  | 1,06E+65 | 15 |
| Qatar        | 8,9E+162 | 3  |
| Saudi Arabia | 3,7E+138 | 6  |
| South Africa | 6,84E+54 | 18 |
| Türkiye      | 4,17E+70 | 12 |
| UAE          | 6,1E+236 | 1  |
| Thailand     | 1,2E+147 | 4  |

**Source:** Authors' calculations.

According to results obtained by the MAUT method, the UAE, China, and Qatar have the highest digital logistics market performance, while Colombia, Peru and South Africa have the lowest digital logistics market performance in 2022, respectively.

### 4.3. The Results Obtained from the TOPSIS Method

According to Eq. (12), decision matrix was normalized and shown in Table 11.

**Table 11.** Normalized Decision Matrix

| Country      | DLO    | ILO    | BF     | DR     | KNO    | TECH   | FR     |
|--------------|--------|--------|--------|--------|--------|--------|--------|
| China        | 0,3400 | 0,3914 | 0,2854 | 0,2662 | 3,1824 | 3,0789 | 3,2491 |
| Argentina    | 0,1955 | 0,1859 | 0,1702 | 0,1879 | 1,8251 | 1,2189 | 2,1061 |
| Bahrain      | 0,2003 | 0,1887 | 0,2870 | 0,2144 | 2,6686 | 2,9777 | 2,5907 |
| Brazil       | 0,2176 | 0,2176 | 0,1658 | 0,2084 | 1,9881 | 1,7817 | 2,0928 |
| Chile        | 0,1939 | 0,2080 | 0,2814 | 0,2228 | 1,9985 | 2,4658 | 2,6140 |
| Colombia     | 0,1875 | 0,2039 | 0,1827 | 0,1819 | 1,8427 | 1,3863 | 1,8002 |
| India        | 0,3228 | 0,2991 | 0,2385 | 0,3055 | 2,1659 | 2,4188 | 2,2161 |
| Indonesia    | 0,2545 | 0,2365 | 0,2316 | 0,2493 | 1,6942 | 2,2213 | 2,0198 |
| Jordan       | 0,1959 | 0,1907 | 0,2698 | 0,2064 | 1,9523 | 2,0551 | 1,8431 |
| Kazakhstan   | 0,1871 | 0,1871 | 0,2485 | 0,2047 | 2,7155 | 2,4714 | 2,7103 |
| Malaysia     | 0,2124 | 0,2361 | 0,3152 | 0,2698 | 2,8135 | 2,8685 | 2,6228 |
| Mexico       | 0,2156 | 0,2537 | 0,1979 | 0,2051 | 1,9740 | 1,7179 | 2,0005 |
| Peru         | 0,1895 | 0,2056 | 0,1799 | 0,1839 | 1,8604 | 1,6593 | 1,8516 |
| Philippines  | 0,2015 | 0,2120 | 0,1730 | 0,2405 | 1,6263 | 2,0708 | 1,7644 |
| Qatar        | 0,2373 | 0,1991 | 0,3180 | 0,2561 | 2,3731 | 3,1575 | 3,0102 |
| Saudi Arabia | 0,2160 | 0,2304 | 0,3156 | 0,2529 | 2,4875 | 2,9275 | 2,5830 |
| South Africa | 0,1931 | 0,2007 | 0,2003 | 0,2011 | 1,9174 | 1,6083 | 1,7464 |
| Türkiye      | 0,2064 | 0,2288 | 0,2329 | 0,2208 | 1,6998 | 1,8801 | 2,1474 |
| UAE          | 0,2248 | 0,2365 | 0,3653 | 0,2959 | 3,2386 | 3,7650 | 3,1074 |
| Thailand     | 0,2051 | 0,2401 | 0,2316 | 0,2425 | 2,2289 | 3,0098 | 2,0756 |

**Source:** Authors' calculations.

Based on the Eq. (14), weighted normalized decision matrix was calculated and the results are presented in Table 12.

**Table 12.** Weighted Normalized Decision Matrix

| Country      | DLO     | ILO     | BF     | DR     | KNO    | TECH   | FR     |
|--------------|---------|---------|--------|--------|--------|--------|--------|
| China        | -0,0181 | -0,0107 | 0,0184 | 0,0342 | 0,9883 | 0,7653 | 1,0684 |
| Argentina    | -0,0104 | -0,0051 | 0,0110 | 0,0241 | 0,5668 | 0,3029 | 0,6925 |
| Bahrain      | -0,0107 | -0,0052 | 0,0185 | 0,0275 | 0,8287 | 0,7401 | 0,8519 |
| Brazil       | -0,0116 | -0,0060 | 0,0107 | 0,0268 | 0,6174 | 0,4428 | 0,6882 |
| Chile        | -0,0103 | -0,0057 | 0,0181 | 0,0286 | 0,6206 | 0,6129 | 0,8595 |
| Colombia     | -0,0100 | -0,0056 | 0,0118 | 0,0234 | 0,5723 | 0,3446 | 0,5919 |
| India        | -0,0172 | -0,0082 | 0,0153 | 0,0393 | 0,6726 | 0,6012 | 0,7287 |
| Indonesia    | -0,0136 | -0,0065 | 0,0149 | 0,0320 | 0,5261 | 0,5521 | 0,6642 |
| Jordan       | -0,0104 | -0,0052 | 0,0174 | 0,0265 | 0,6063 | 0,5108 | 0,6061 |
| Kazakhstan   | -0,0100 | -0,0051 | 0,0160 | 0,0263 | 0,8433 | 0,6143 | 0,8912 |
| Malaysia     | -0,0113 | -0,0065 | 0,0203 | 0,0347 | 0,8737 | 0,7130 | 0,8624 |
| Mexico       | -0,0115 | -0,0070 | 0,0127 | 0,0264 | 0,6130 | 0,4270 | 0,6578 |
| Peru         | -0,0101 | -0,0056 | 0,0116 | 0,0236 | 0,5777 | 0,4124 | 0,6088 |
| Philippines  | -0,0107 | -0,0058 | 0,0111 | 0,0309 | 0,5051 | 0,5147 | 0,5802 |
| Qatar        | -0,0127 | -0,0055 | 0,0205 | 0,0329 | 0,7370 | 0,7848 | 0,9898 |
| Saudi Arabia | -0,0115 | -0,0063 | 0,0203 | 0,0325 | 0,7725 | 0,7276 | 0,8494 |
| South Africa | -0,0103 | -0,0055 | 0,0129 | 0,0258 | 0,5955 | 0,3997 | 0,5743 |
| Türkiye      | -0,0110 | -0,0063 | 0,0150 | 0,0284 | 0,5279 | 0,4673 | 0,7061 |
| UAE          | -0,0120 | -0,0065 | 0,0235 | 0,0380 | 1,0058 | 0,9358 | 1,0218 |
| Thailand     | -0,0109 | -0,0066 | 0,0149 | 0,0312 | 0,6922 | 0,7481 | 0,6825 |

**Source:** Authors' calculations.

Ideal positive and negative solution values were calculated according to Eqs. (19-20) and the results are illustrated in Table 13.

**Table 13.** Ideal Positive and Negative Solution Values

|       | DLO     | ILO     | BF     | DR     | KNO    | TECH   | FR     |
|-------|---------|---------|--------|--------|--------|--------|--------|
| $V^+$ | -0,0100 | -0,0051 | 0,0235 | 0,0393 | 1,0058 | 0,9358 | 1,0684 |
| $V^-$ | -0,0181 | -0,0107 | 0,0107 | 0,0234 | 0,5051 | 0,3029 | 0,5743 |

**Source:** Authors' calculations.

Distance values from ideal solution was determined by using Eq. (21) and the results are shown in Table 14.

**Table 14.** Distance Values to Ideal Solution

| Country    | $C_i^+$  | rank |
|------------|----------|------|
| China      | 0,828734 | 2    |
| Argentina  | 0,134976 | 19   |
| Bahrain    | 0,641356 | 5    |
| Brazil     | 0,224696 | 13   |
| Chile      | 0,445293 | 9    |
| Colombia   | 0,085315 | 20   |
| India      | 0,392419 | 10   |
| Indonesia  | 0,265612 | 11   |
| Jordan     | 0,238923 | 12   |
| Kazakhstan | 0,581651 | 7    |
| Malaysia   | 0,652851 | 4    |
| Mexico     | 0,194879 | 16   |
| Peru       | 0,142788 | 17   |

|              |          |    |
|--------------|----------|----|
| Philippines  | 0,206253 | 15 |
| Qatar        | 0,68038  | 3  |
| Saudi Arabia | 0,599938 | 6  |
| South Africa | 0,136981 | 18 |
| Türkiye      | 0,218037 | 14 |
| UAE          | 0,951859 | 1  |
| Thailand     | 0,482185 | 8  |

**Source:** Authors' calculations.

According to results obtained by the TOPSIS method, the UAE, China, and Qatar have the highest digital logistics market performance, while Colombia, Argentina and South Africa have the lowest digital logistics market performance in 2022, respectively.

#### 4.4. The Results Obtained from the MARCOS Method

Extended decision matrix was formed using Eq. (22) and shown in Table 15.

**Table 15.** Extended Decision Matrix

| Country    | DLO  | ILO  | BF   | DR   | KNO   | TECH  | FR    |
|------------|------|------|------|------|-------|-------|-------|
| China      | 8,47 | 9,75 | 7,11 | 6,63 | 79,27 | 76,69 | 80,93 |
| Argentina  | 4,87 | 4,63 | 4,24 | 4,68 | 45,46 | 30,36 | 52,46 |
| Bahrain    | 4,99 | 4,7  | 7,15 | 5,34 | 66,47 | 74,17 | 64,53 |
| Brazil     | 5,42 | 5,42 | 4,13 | 5,19 | 49,52 | 44,38 | 52,13 |
| Chile      | 4,83 | 5,18 | 7,01 | 5,55 | 49,78 | 61,42 | 65,11 |
| Colombia   | 4,67 | 5,08 | 4,55 | 4,53 | 45,9  | 34,53 | 44,84 |
| India      | 8,04 | 7,45 | 5,94 | 7,61 | 53,95 | 60,25 | 55,2  |
| Indonesia  | 6,34 | 5,89 | 5,77 | 6,21 | 42,2  | 55,33 | 50,31 |
| Jordan     | 4,88 | 4,75 | 6,72 | 5,14 | 48,63 | 51,19 | 45,91 |
| Kazakhstan | 4,66 | 4,66 | 6,19 | 5,1  | 67,64 | 61,56 | 67,51 |
| Malaysia   | 5,29 | 5,88 | 7,85 | 6,72 | 70,08 | 71,45 | 65,33 |
| Mexico     | 5,37 | 6,32 | 4,93 | 5,11 | 49,17 | 42,79 | 49,83 |

|              |      |      |      |      |       |       |       |
|--------------|------|------|------|------|-------|-------|-------|
| Peru         | 4,72 | 5,12 | 4,48 | 4,58 | 46,34 | 41,33 | 46,12 |
| Philippines  | 5,02 | 5,28 | 4,31 | 5,99 | 40,51 | 51,58 | 43,95 |
| Qatar        | 5,91 | 4,96 | 7,92 | 6,38 | 59,11 | 78,65 | 74,98 |
| Saudi Arabia | 5,38 | 5,74 | 7,86 | 6,3  | 61,96 | 72,92 | 64,34 |
| South Africa | 4,81 | 5    | 4,99 | 5,01 | 47,76 | 40,06 | 43,5  |
| Türkiye      | 5,14 | 5,7  | 5,8  | 5,5  | 42,34 | 46,83 | 53,49 |
| UAE          | 5,6  | 5,89 | 9,1  | 7,37 | 80,67 | 93,78 | 77,4  |
| Thailand     | 5,11 | 5,98 | 5,77 | 6,04 | 55,52 | 74,97 | 51,7  |
| <b>AI</b>    | 8,47 | 9,75 | 9,10 | 7,61 | 80,67 | 93,78 | 80,93 |
| <b>AAI</b>   | 4,66 | 4,63 | 4,13 | 4,53 | 40,51 | 30,36 | 43,50 |

**Source:** Authors' calculations.

Decision matrix was normalized based on Eq. (24) and the results are presented in Table 16.

**Table 16.** Normalized Decision Matrix

| Country      | DLO    | ILO    | BF     | DR     | KNO    | TECH   | FR     |
|--------------|--------|--------|--------|--------|--------|--------|--------|
| China        | 1,0000 | 1,0000 | 0,7813 | 0,8712 | 0,9826 | 0,8178 | 1,0000 |
| Argentina    | 0,5750 | 0,4749 | 0,4659 | 0,6150 | 0,5635 | 0,3237 | 0,6482 |
| Bahrain      | 0,5891 | 0,4821 | 0,7857 | 0,7017 | 0,8240 | 0,7909 | 0,7974 |
| Brazil       | 0,6399 | 0,5559 | 0,4538 | 0,6820 | 0,6139 | 0,4732 | 0,6441 |
| Chile        | 0,5702 | 0,5313 | 0,7703 | 0,7293 | 0,6171 | 0,6549 | 0,8045 |
| Colombia     | 0,5514 | 0,5210 | 0,5000 | 0,5953 | 0,5690 | 0,3682 | 0,5541 |
| India        | 0,9492 | 0,7641 | 0,6527 | 1,0000 | 0,6688 | 0,6425 | 0,6821 |
| Indonesia    | 0,7485 | 0,6041 | 0,6341 | 0,8160 | 0,5231 | 0,5900 | 0,6216 |
| Jordan       | 0,5762 | 0,4872 | 0,7385 | 0,6754 | 0,6028 | 0,5459 | 0,5673 |
| Kazakhstan   | 0,5502 | 0,4779 | 0,6802 | 0,6702 | 0,8385 | 0,6564 | 0,8342 |
| Malaysia     | 0,6246 | 0,6031 | 0,8626 | 0,8830 | 0,8687 | 0,7619 | 0,8072 |
| Mexico       | 0,6340 | 0,6482 | 0,5418 | 0,6715 | 0,6095 | 0,4563 | 0,6157 |
| Peru         | 0,5573 | 0,5251 | 0,4923 | 0,6018 | 0,5744 | 0,4407 | 0,5699 |
| Philippines  | 0,5927 | 0,5415 | 0,4736 | 0,7871 | 0,5022 | 0,5500 | 0,5431 |
| Qatar        | 0,6978 | 0,5087 | 0,8703 | 0,8384 | 0,7327 | 0,8387 | 0,9265 |
| Saudi Arabia | 0,6352 | 0,5887 | 0,8637 | 0,8279 | 0,7681 | 0,7776 | 0,7950 |
| South Africa | 0,5679 | 0,5128 | 0,5484 | 0,6583 | 0,5920 | 0,4272 | 0,5375 |
| Türkiye      | 0,6068 | 0,5846 | 0,6374 | 0,7227 | 0,5249 | 0,4994 | 0,6609 |
| UAE          | 0,6612 | 0,6041 | 1,0000 | 0,9685 | 1,0000 | 1,0000 | 0,9564 |
| Thailand     | 0,6033 | 0,6133 | 0,6341 | 0,7937 | 0,6882 | 0,7994 | 0,6388 |

**Source:** Authors' calculations.

Based on the Eq. (26), weighted normalized decision matrix was calculated and the results are presented in Table 17.

**Table 17.** Weighted Normalized Decision Matrix

| Country   | DLO     | ILO     | BF     | DR     | KNO    | TECH   | FR     | Total  |
|-----------|---------|---------|--------|--------|--------|--------|--------|--------|
| China     | -0,0533 | -0,0274 | 0,0503 | 0,1119 | 0,3052 | 0,2033 | 0,3288 | 0,9187 |
| Argentina | -0,0307 | -0,0130 | 0,0300 | 0,0790 | 0,1750 | 0,0805 | 0,2131 | 0,5339 |
| Bahrain   | -0,0314 | -0,0132 | 0,0505 | 0,0902 | 0,2559 | 0,1966 | 0,2622 | 0,8107 |
| Brazil    | -0,0341 | -0,0152 | 0,0292 | 0,0876 | 0,1906 | 0,1176 | 0,2118 | 0,5875 |
| Chile     | -0,0304 | -0,0146 | 0,0496 | 0,0937 | 0,1916 | 0,1628 | 0,2645 | 0,7173 |
| Colombia  | -0,0294 | -0,0143 | 0,0322 | 0,0765 | 0,1767 | 0,0915 | 0,1822 | 0,5154 |
| India     | -0,0506 | -0,0210 | 0,0420 | 0,1285 | 0,2077 | 0,1597 | 0,2243 | 0,6906 |
| Indonesia | -0,0399 | -0,0166 | 0,0408 | 0,1048 | 0,1625 | 0,1466 | 0,2044 | 0,6027 |

|              |         |         |        |        |         |         |         |         |
|--------------|---------|---------|--------|--------|---------|---------|---------|---------|
| Jordan       | -0,0307 | -0,0134 | 0,0475 | 0,0868 | 0,1872  | 0,1357  | 0,1865  | 0,5996  |
| Kazakhstan   | -0,0293 | -0,0131 | 0,0438 | 0,0861 | 0,2604  | 0,1632  | 0,2743  | 0,7853  |
| Malaysia     | -0,0333 | -0,0165 | 0,0555 | 0,1135 | 0,2698  | 0,1894  | 0,2654  | 0,8437  |
| Mexico       | -0,0338 | -0,0178 | 0,0349 | 0,0863 | 0,1893  | 0,1134  | 0,2025  | 0,5747  |
| Peru         | -0,0297 | -0,0144 | 0,0317 | 0,0773 | 0,1784  | 0,1095  | 0,1874  | 0,5402  |
| Philippines  | -0,0316 | -0,0149 | 0,0305 | 0,1011 | 0,1559  | 0,1367  | 0,1786  | 0,5564  |
| Qatar        | -0,0372 | -0,0140 | 0,0560 | 0,1077 | 0,2276  | 0,2085  | 0,3047  | 0,8532  |
| Saudi Arabia | -0,0339 | -0,0161 | 0,0556 | 0,1064 | 0,2385  | 0,1933  | 0,2614  | 0,8051  |
| South Africa | -0,0303 | -0,0141 | 0,0353 | 0,0846 | 0,1839  | 0,1062  | 0,1767  | 0,5423  |
| Türkiye      | -0,0324 | -0,0160 | 0,0410 | 0,0929 | 0,1630  | 0,1241  | 0,2173  | 0,5899  |
| UAE          | -0,0353 | -0,0166 | 0,0643 | 0,1244 | 0,3106  | 0,2486  | 0,3145  | 1,0105  |
| Thailand     | -0,0322 | -0,0168 | 0,0408 | 0,1020 | 0,2137  | 0,1987  | 0,2101  | 0,7163  |
| <b>AI</b>    | -0,4516 | -0,2674 | 0,5854 | 0,9778 | 25,0522 | 23,3092 | 26,6119 | 75,8174 |
| <b>AAI</b>   | -0,2485 | -0,1270 | 0,2657 | 0,5820 | 12,5804 | 7,5460  | 14,3039 | 34,9027 |

**Source:** Author's calculations.

Utility degree of alternatives for both ideal and anti-ideal solutions and utility function of alternatives for both ideal

and anti-ideal solutions were determined using Eqs. (27-32) and the results are shown in Table 18.

**Table 18.** Utility Degrees and Utility Functions of Alternatives

| Country      | $S_i$    | $K_i^-$  | $K_i^+$  | $f(K_i^-)$ | $f(K_i^+)$ | $f(K_i)$ | Ranking |
|--------------|----------|----------|----------|------------|------------|----------|---------|
| China        | 0,918702 | 0,026322 | 0,012117 | 0,315233   | 0,684767   | 0,038439 | 2       |
| Argentina    | 0,533929 | 0,015298 | 0,007042 | 0,315233   | 0,684767   | 0,02234  | 19      |
| Bahrain      | 0,810727 | 0,023228 | 0,010693 | 0,315233   | 0,684767   | 0,033921 | 5       |
| Brazil       | 0,587525 | 0,016833 | 0,007749 | 0,315233   | 0,684767   | 0,024582 | 14      |
| Chile        | 0,717254 | 0,02055  | 0,00946  | 0,315233   | 0,684767   | 0,03001  | 8       |
| Colombia     | 0,515366 | 0,014766 | 0,006797 | 0,315233   | 0,684767   | 0,021563 | 20      |
| India        | 0,690565 | 0,019785 | 0,009108 | 0,315233   | 0,684767   | 0,028894 | 10      |
| Indonesia    | 0,602674 | 0,017267 | 0,007949 | 0,315233   | 0,684767   | 0,025216 | 11      |
| Jordan       | 0,599624 | 0,01718  | 0,007909 | 0,315233   | 0,684767   | 0,025089 | 12      |
| Kazakhstan   | 0,785269 | 0,022499 | 0,010357 | 0,315233   | 0,684767   | 0,032856 | 7       |
| Malaysia     | 0,843706 | 0,024173 | 0,011128 | 0,315233   | 0,684767   | 0,035301 | 4       |
| Mexico       | 0,574706 | 0,016466 | 0,00758  | 0,315233   | 0,684767   | 0,024046 | 15      |
| Peru         | 0,540206 | 0,015477 | 0,007125 | 0,315233   | 0,684767   | 0,022603 | 18      |
| Philippines  | 0,556377 | 0,015941 | 0,007338 | 0,315233   | 0,684767   | 0,023279 | 16      |
| Qatar        | 0,853206 | 0,024445 | 0,011253 | 0,315233   | 0,684767   | 0,035699 | 3       |
| Saudi Arabia | 0,805127 | 0,023068 | 0,010619 | 0,315233   | 0,684767   | 0,033687 | 6       |
| South Africa | 0,542297 | 0,015537 | 0,007153 | 0,315233   | 0,684767   | 0,02269  | 17      |
| Türkiye      | 0,589918 | 0,016902 | 0,007781 | 0,315233   | 0,684767   | 0,024683 | 13      |
| UAE          | 1,010529 | 0,028953 | 0,013328 | 0,315233   | 0,684767   | 0,042281 | 1       |
| Thailand     | 0,716272 | 0,020522 | 0,009447 | 0,315233   | 0,684767   | 0,029969 | 9       |

**Source:** Authors' calculations.

According to results obtained by the MARCOS method, the UAE, China, and Qatar have the highest digital logistics market performance, while Colombia, Argentina and Peru have the lowest digital logistics market performance in 2022, respectively.

#### 4.5. The Results Obtained from the CoCoSo Method

Decision matrix was normalized according to Eq. (34) and shown in Table 19.

**Table 19.** Normalized Decision Matrix

| Country      | DLO    | ILO    | BF     | DR     | KNO    | TECH   | FR     |
|--------------|--------|--------|--------|--------|--------|--------|--------|
| China        | 1,0000 | 1,0000 | 0,5996 | 0,6818 | 0,9651 | 0,7305 | 1,0000 |
| Argentina    | 0,0551 | 0,0000 | 0,0221 | 0,0487 | 0,1233 | 0,0000 | 0,2394 |
| Bahrain      | 0,0866 | 0,0137 | 0,6076 | 0,2630 | 0,6464 | 0,6908 | 0,5618 |
| Brazil       | 0,1995 | 0,1543 | 0,0000 | 0,2143 | 0,2244 | 0,2211 | 0,2306 |
| Chile        | 0,0446 | 0,1074 | 0,5795 | 0,3312 | 0,2308 | 0,4898 | 0,5773 |
| Colombia     | 0,0026 | 0,0879 | 0,0845 | 0,0000 | 0,1342 | 0,0658 | 0,0358 |
| India        | 0,8871 | 0,5508 | 0,3642 | 1,0000 | 0,3347 | 0,4713 | 0,3126 |
| Indonesia    | 0,4409 | 0,2461 | 0,3300 | 0,5455 | 0,0421 | 0,3937 | 0,1819 |
| Jordan       | 0,0577 | 0,0234 | 0,5211 | 0,1981 | 0,2022 | 0,3284 | 0,0644 |
| Kazakhstan   | 0,0000 | 0,0059 | 0,4145 | 0,1851 | 0,6755 | 0,4920 | 0,6415 |
| Malaysia     | 0,1654 | 0,2441 | 0,7485 | 0,7110 | 0,7363 | 0,6479 | 0,5832 |
| Mexico       | 0,1864 | 0,3301 | 0,1610 | 0,1883 | 0,2156 | 0,1960 | 0,1691 |
| Peru         | 0,0157 | 0,0957 | 0,0704 | 0,0162 | 0,1452 | 0,1730 | 0,0700 |
| Philippines  | 0,0945 | 0,1270 | 0,0362 | 0,4740 | 0,0000 | 0,3346 | 0,0120 |
| Qatar        | 0,3281 | 0,0645 | 0,7626 | 0,6006 | 0,4631 | 0,7614 | 0,8410 |
| Saudi Arabia | 0,1890 | 0,2168 | 0,7505 | 0,5747 | 0,5341 | 0,6711 | 0,5568 |
| South Africa | 0,0394 | 0,0723 | 0,1730 | 0,1558 | 0,1805 | 0,1529 | 0,0000 |
| Türkiye      | 0,1260 | 0,2090 | 0,3360 | 0,3149 | 0,0456 | 0,2597 | 0,2669 |
| UAE          | 0,2467 | 0,2461 | 1,0000 | 0,9221 | 1,0000 | 1,0000 | 0,9057 |
| Thailand     | 0,1181 | 0,2637 | 0,3300 | 0,4903 | 0,3738 | 0,7034 | 0,2191 |

**Source:** Authors' calculations.

According to Eqs. (36) and (37), weighted comparability sequences and the total power weight of comparability sequences for each alternative was calculated and the results are presented in Table 20 and 21, respectively.

**Table 20.** Weighted Comparability Sequences and  $S_i$

| Country                         | DLO     | ILO     | BF     | DR     | KNO    | TECH   | FR     | $S_i$  |
|---------------------------------|---------|---------|--------|--------|--------|--------|--------|--------|
| China                           | -0,0533 | -0,0274 | 0,0386 | 0,0876 | 0,2997 | 0,1816 | 0,3288 | 0,8556 |
| Argentina                       | -0,0029 | 0,0000  | 0,0014 | 0,0063 | 0,0383 | 0,0000 | 0,0787 | 0,1217 |
| Bahrain                         | -0,0046 | -0,0004 | 0,0391 | 0,0338 | 0,2007 | 0,1717 | 0,1848 | 0,6251 |
| Brazil                          | -0,0106 | -0,0042 | 0,0000 | 0,0275 | 0,0697 | 0,0549 | 0,0758 | 0,2131 |
| Chile                           | -0,0024 | -0,0029 | 0,0373 | 0,0426 | 0,0717 | 0,1217 | 0,1898 | 0,4578 |
| Colombia                        | -0,0001 | -0,0024 | 0,0054 | 0,0000 | 0,0417 | 0,0163 | 0,0118 | 0,0727 |
| India                           | -0,0473 | -0,0151 | 0,0234 | 0,1285 | 0,1039 | 0,1171 | 0,1028 | 0,4134 |
| Indonesia                       | -0,0235 | -0,0067 | 0,0212 | 0,0701 | 0,0131 | 0,0979 | 0,0598 | 0,2318 |
| Jordan                          | -0,0031 | -0,0006 | 0,0335 | 0,0254 | 0,0628 | 0,0816 | 0,0212 | 0,2208 |
| Kazakhstan                      | 0,0000  | -0,0002 | 0,0267 | 0,0238 | 0,2098 | 0,1223 | 0,2109 | 0,5933 |
| Malaysia                        | -0,0088 | -0,0067 | 0,0481 | 0,0914 | 0,2287 | 0,1610 | 0,1918 | 0,7055 |
| Mexico                          | -0,0099 | -0,0091 | 0,0104 | 0,0242 | 0,0670 | 0,0487 | 0,0556 | 0,1869 |
| Peru                            | -0,0008 | -0,0026 | 0,0045 | 0,0021 | 0,0451 | 0,0430 | 0,0230 | 0,1142 |
| Philippines                     | -0,0050 | -0,0035 | 0,0023 | 0,0609 | 0,0000 | 0,0832 | 0,0040 | 0,1418 |
| Qatar                           | -0,0175 | -0,0018 | 0,0491 | 0,0772 | 0,1438 | 0,1893 | 0,2766 | 0,7166 |
| Saudi Arabia                    | -0,0101 | -0,0059 | 0,0483 | 0,0738 | 0,1659 | 0,1668 | 0,1831 | 0,6218 |
| South Africa                    | -0,0021 | -0,0020 | 0,0111 | 0,0200 | 0,0561 | 0,0380 | 0,0000 | 0,1212 |
| Türkiye                         | -0,0067 | -0,0057 | 0,0216 | 0,0405 | 0,0142 | 0,0645 | 0,0878 | 0,2161 |
| UAE                             | -0,0132 | -0,0067 | 0,0643 | 0,1185 | 0,3106 | 0,2486 | 0,2978 | 1,0198 |
| Thailand                        | -0,0063 | -0,0072 | 0,0212 | 0,0630 | 0,1161 | 0,1748 | 0,0720 | 0,4336 |
| <b><math>S_i</math> overall</b> |         |         |        |        |        |        |        | 8,0828 |

**Source:** Authors' calculations.

**Table 21.** Exponentially Weighted Comparability Sequence and  $P_i$

| Country                         | DLO    | ILO    | BF     | DR     | KNO    | TECH   | FR     | $P_i$    |
|---------------------------------|--------|--------|--------|--------|--------|--------|--------|----------|
| China                           | 1,0000 | 1,0000 | 0,9676 | 0,9520 | 0,9890 | 0,9249 | 1,0000 | 6,8336   |
| Argentina                       | 1,1671 | *****  | 0,7826 | 0,6782 | 0,5220 | 0,0000 | 0,6249 | 3,7748   |
| Bahrain                         | 1,1393 | 1,1249 | 0,9685 | 0,8423 | 0,8733 | 0,9122 | 0,8273 | 6,6878   |
| Brazil                          | 1,0898 | 1,0526 | 0,0000 | 0,8204 | 0,6287 | 0,6872 | 0,6173 | 4,8959   |
| Chile                           | 1,1803 | 1,0631 | 0,9655 | 0,8676 | 0,6343 | 0,8374 | 0,8347 | 6,3830   |
| Colombia                        | 1,3728 | 1,0690 | 0,8530 | 0,0000 | 0,5360 | 0,5084 | 0,3346 | 4,6737   |
| India                           | 1,0064 | 1,0165 | 0,9371 | 1,0000 | 0,7118 | 0,8295 | 0,6822 | 6,1835   |
| Indonesia                       | 1,0446 | 1,0392 | 0,9312 | 0,9251 | 0,3739 | 0,7932 | 0,5710 | 5,6781   |
| Jordan                          | 1,1642 | 1,1084 | 0,9589 | 0,8122 | 0,6087 | 0,7583 | 0,4058 | 5,8165   |
| Kazakhstan                      | *****  | 1,1514 | 0,9449 | 0,8051 | 0,8853 | 0,8384 | 0,8642 | 5,4892   |
| Malaysia                        | 1,1007 | 1,0394 | 0,9815 | 0,9571 | 0,9093 | 0,8977 | 0,8375 | 6,7234   |
| Mexico                          | 1,0937 | 1,0309 | 0,8891 | 0,8069 | 0,6210 | 0,6669 | 0,5575 | 5,6660   |
| Peru                            | 1,2477 | 1,0665 | 0,8431 | 0,5889 | 0,5492 | 0,6465 | 0,4171 | 5,3591   |
| Philippines                     | 1,1341 | 1,0582 | 0,8078 | 0,9085 | 0,0000 | 0,7618 | 0,2337 | 4,9041   |
| Qatar                           | 1,0612 | 1,0781 | 0,9827 | 0,9366 | 0,7874 | 0,9345 | 0,9447 | 6,7252   |
| Saudi Arabia                    | 1,0929 | 1,0428 | 0,9817 | 0,9313 | 0,8230 | 0,9056 | 0,8248 | 6,6022   |
| South Africa                    | 1,1882 | 1,0747 | 0,8933 | 0,7875 | 0,5877 | 0,6271 | 0,0000 | 5,1585   |
| Türkiye                         | 1,1168 | 1,0439 | 0,9322 | 0,8620 | 0,3832 | 0,7153 | 0,6477 | 5,7011   |
| UAE                             | 1,0775 | 1,0392 | 1,0000 | 0,9896 | 1,0000 | 1,0000 | 0,9680 | 7,0743   |
| Thailand                        | 1,1206 | 1,0372 | 0,9312 | 0,9125 | 0,7367 | 0,9163 | 0,6070 | 6,2614   |
| <b><math>P_i</math> overall</b> |        |        |        |        |        |        |        | 116,5914 |

**Source:** Authors' calculations.

Based on Eqs. (38)-(41), three appraisal score were calculated, and the final ranking results are presented in Table 22.

**Table 22.** Final Aggregation and Ranking of the Alternatives

| Country     | $k_a$  | $k_b$   | $k_c$   | $k$     | Final Rankings |
|-------------|--------|---------|---------|---------|----------------|
| China       | 0,0617 | 13,5817 | 10,9339 | 11,2453 | 2              |
| Argentina   | 0,0313 | 2,6749  | 7,4476  | 3,5921  | 20             |
| Bahrain     | 0,0587 | 10,3720 | 10,6700 | 9,1973  | 5              |
| Brazil      | 0,0410 | 4,2290  | 8,6366  | 4,8011  | 15             |
| Chile       | 0,0549 | 7,9892  | 10,2755 | 7,6080  | 8              |
| Colombia    | 0,0381 | 2,2381  | 8,3398  | 3,7755  | 19             |
| India       | 0,0529 | 7,3255  | 10,0498 | 7,1079  | 10             |
| Indonesia   | 0,0474 | 4,6936  | 9,4437  | 5,4286  | 12             |
| Jordan      | 0,0484 | 4,5795  | 9,5793  | 5,4438  | 11             |
| Kazakhstan  | 0,0488 | 9,6170  | 9,4318  | 7,8409  | 7              |
| Malaysia    | 0,0596 | 11,4876 | 10,7465 | 9,8832  | 4              |
| Mexico      | 0,0469 | 4,0719  | 9,4089  | 5,1087  | 14             |
| Peru        | 0,0439 | 2,9915  | 9,0595  | 4,4282  | 16             |
| Philippines | 0,0405 | 3,2506  | 8,6093  | 4,3443  | 18             |
| Qatar       | 0,0597 | 11,6413 | 10,7539 | 9,9758  | 3              |

|              |        |         |         |         |    |
|--------------|--------|---------|---------|---------|----|
| Saudi Arabia | 0,0579 | 10,3048 | 10,5811 | 9,0873  | 6  |
| South Africa | 0,0423 | 3,0335  | 8,8584  | 4,3574  | 17 |
| Türkiye      | 0,0475 | 4,4835  | 9,4593  | 5,3344  | 13 |
| UAE          | 0,0649 | 15,9055 | 11,2615 | 12,9536 | 1  |
| Thailand     | 0,0537 | 7,6250  | 10,1394 | 7,3233  | 9  |

**Source:** Authors' calculations.

According to results obtained from the CoCoSo method showed that, the UAE, China, and Qatar have the highest digital logistics market performance, while Argentina, Colombia and Philippines have the lowest digital logistics market performance in 2022, respectively. So far, various MCDM methods were applied to evaluate the digital logistics market performance of developing countries. In the following section, the overall ranking results were determined by the Borda count method.

#### 4.6. The Results Obtained from the Borda Count

In this study, four different ranking methods were conducted to examine the digital logistics market performance of selected countries. In addition, Borda counting method was also used to collect the rankings obtained from different methods under a single integrated ranking. Thus, it is thought that more robust and effective

sorting results will be obtained by using the combining advantage of the Borda counting method. According to Eq. (42), all ranking results were combined with the Borda

counting method, and the overall ranking of the alternatives are shown in Table 23 and 24, respectively.

**Table 23.** Borda Score and Final Ranking of Alternatives.

| Country      | MAUT Rank | MAUT Score | TOPSIS Rank | TOPSIS Score | MARCOS Rank | MARCOS Score | CoCoSo Rank | CoCoSo Score | Borda Score | Borda Count Rank |
|--------------|-----------|------------|-------------|--------------|-------------|--------------|-------------|--------------|-------------|------------------|
| China        | 2         | 18         | 2           | 18           | 2           | 18           | 2           | 18           | 72          | 2                |
| Argentina    | 13        | 7          | 19          | 1            | 19          | 1            | 20          | 0            | 9           | 19               |
| Bahrain      | 5         | 15         | 5           | 15           | 5           | 15           | 5           | 15           | 60          | 5                |
| Brazil       | 14        | 6          | 13          | 7            | 14          | 6            | 15          | 5            | 24          | 14               |
| Chile        | 9         | 11         | 9           | 11           | 8           | 12           | 8           | 12           | 46          | 9                |
| Colombia     | 20        | 0          | 20          | 0            | 20          | 0            | 19          | 1            | 1           | 20               |
| India        | 10        | 10         | 10          | 10           | 10          | 10           | 10          | 10           | 40          | 10               |
| Indonesia    | 11        | 9          | 11          | 9            | 11          | 9            | 12          | 8            | 35          | 11               |
| Jordan       | 16        | 4          | 12          | 8            | 12          | 8            | 11          | 9            | 29          | 12               |
| Kazakhstan   | 8         | 12         | 7           | 13           | 7           | 13           | 7           | 13           | 51          | 7                |
| Malaysia     | 7         | 13         | 4           | 16           | 4           | 16           | 4           | 16           | 61          | 4                |
| Mexico       | 17        | 3          | 16          | 4            | 15          | 5            | 14          | 6            | 18          | 15               |
| Peru         | 19        | 1          | 17          | 3            | 18          | 2            | 16          | 4            | 10          | 17               |
| Philippines  | 15        | 5          | 15          | 5            | 16          | 4            | 18          | 2            | 16          | 16               |
| Qatar        | 3         | 17         | 3           | 17           | 3           | 17           | 3           | 17           | 68          | 3                |
| Saudi Arabia | 6         | 14         | 6           | 14           | 6           | 14           | 6           | 14           | 56          | 6                |
| South Africa | 18        | 2          | 18          | 2            | 17          | 3            | 17          | 3            | 10          | 17               |
| Türkiye      | 12        | 8          | 14          | 6            | 13          | 7            | 13          | 7            | 28          | 13               |
| UAE          | 1         | 19         | 1           | 19           | 1           | 19           | 1           | 19           | 76          | 1                |
| Thailand     | 4         | 16         | 8           | 12           | 9           | 11           | 9           | 11           | 50          | 8                |

Source: Authors’ calculations.

Based on the results of the integrating ranking, it was seen that the country with the highest Borda score was the UAE and the country with the lowest Borda score was Colombia. The ranking results by Borda score from the highest to lowest are shown in Table 24.

**Table 24.** Overall Ranking of Alternatives

| No | Country      | Borda Score | Borda Count Rank |
|----|--------------|-------------|------------------|
| 1  | UAE          | 76          | 1                |
| 2  | China        | 72          | 2                |
| 3  | Qatar        | 68          | 3                |
| 4  | Malaysia     | 61          | 4                |
| 5  | Bahrain      | 60          | 5                |
| 6  | Saudi Arabia | 56          | 6                |
| 7  | Kazakhstan   | 51          | 7                |
| 8  | Thailand     | 50          | 8                |
| 9  | Chile        | 46          | 9                |
| 10 | India        | 40          | 10               |
| 11 | Indonesia    | 35          | 11               |
| 12 | Jordan       | 29          | 12               |

|    |              |    |    |
|----|--------------|----|----|
| 13 | Türkiye      | 28 | 13 |
| 14 | Brazil       | 24 | 14 |
| 15 | Mexico       | 18 | 15 |
| 16 | Philippines  | 16 | 16 |
| 17 | South Africa | 10 | 17 |
| 18 | Peru         | 10 | 17 |
| 19 | Argentina    | 9  | 19 |
| 20 | Colombia     | 1  | 20 |

Source: Authors’ calculations.

According to results obtained from the Borda count method showed that, the UAE, China, and Qatar have the highest digital logistics market performance, while Colombia, Argentina, Peru, and South Africa have the lowest digital logistics market performance in 2022, respectively.

### 5. Conclusion

As stated in a recent report published by Strategic Market Research (2022), the global digital logistics market size is expected to reach \$77.52 billion in 2030. The digital

logistics market is growing rapidly because of the increasing requirement for cost-effective logistics and supply chain solutions across various industries. Therefore, many international corporations are expanding their partnerships through digitalization in logistics operations. For instance, Maersk and Microsoft have collaborated on digitalized and decarbonization logistics (Magli, 2023). Moreover, GUUD, which is a trade technology company, has announced a new digital logistics platform called ClickargoSG (KnowESG, 2023). In line with this, logistics industry plays a crucial role in increasing of global market expansion for countries.

This paper aims to evaluate the digital logistics market performance of developing countries with multiple MCDM methods. In this study, many MCDM methods such as LOPCOW, MAUT, TOPSIS, MARCOS, and CoCoSo were applied to analyze the digital logistics market performance of selected countries. As mentioned in the literature review, a limited number of studies have investigated the digital logistics market performance of countries using MCDM methods. In this direction, this research contributes to the relevant literature by applying the different MCDM methods. For this investigation, a new objective weighting method, namely LOPCOW was applied to determine the weights of the criteria. The digital logistics market performance of countries was evaluated using various methods namely, MAUT, TOPSIS, MARCOS, and CoCoSo. Additionally, the overall results were combined with the Borda count method.

The LOPCOW results show that future readiness and domestic logistics opportunities were found to be the most and least important criteria, respectively. Future readiness criterion is focus on the degree to which technology such as e-government, robots, cybersecurity, software etc. is adopted by, society, business and governments. Besides that, domestic logistics opportunities are concerned with the performance and potential of a country's domestic logistic market. These findings may be explained by the fact that while future readiness is associated with adaptive attitudes, information technology integration and business agility, domestic logistics opportunities is related to domestic performance of the countries. These findings may help us understand why the criteria which involves digital transformation on the international context are more important, and the criteria which focus only on domestic drivers of countries are less important.

According to results obtained from the MAUT, TOPSIS, MARCOS and CoCoSo showed that the top five ranked (the UAE, China, Qatar, Malaysia and Bahrain) is almost constant for all ranking methods. Similar ranking results were obtained based on both traditional (MAUT-TOPSIS) and modern approaches (MARCOS-CoCoSo). It can be assumed that the reliability of the results is confirmed by applying the different MCDM methods. The overall results revealed that the UAE, China, Qatar, Malaysia, and Bahrain have the highest digital logistics market

performance in 2022. Besides that, Colombia, Argentina, Peru, South Africa, and the Philippines have the lowest digital logistics market performance in 2022. The findings of the current study are consistent with those of Kara and Yalçın (2022), who found that China, Qatar, Malaysia, and Bahrain have the highest digital logistics market performance, while Argentina, Colombia, Peru, and South Africa have the lowest digital logistics market performance. Taken together, it can be concluded that from the outcomes of the current and previous research (Kara and Yalçın, 2022) showed that countries with high export volumes, investments in innovation and developed logistics networks have better performance. For instance, the UAE, China and Qatar stand out predominant by making extensive investment on digital transformation for logistics operations. These countries now have the opportunity to address their logistics challenges and gain a competitive advantage over peers that are disrupting the logistics sector and claiming market share through digitization-first policies and practices (Calabrasc, 2022; Borgogna et al., 2022).

Overall, this paper highlights the importance of the digital logistics market performance of countries. These findings have important implications for policymakers and organizations who have the responsible for improving the digital logistics market performance in selected countries. However, several limitations of this study need to be acknowledged. For instance, the digital logistics market performance of countries was evaluated based on the data from the AEMLI and DCI reports. In future investigations, it might be interesting to use different criteria. Also, alternatives can be expanded to include developed countries. Thus, the results can be compared between developing and developed countries. Additionally, the previous-year performance of countries might be analyzed using different MCDM methods such as MEREC, Gray relational analysis, CRADIS, etc.

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