ERRATUM TO: Analysis of two heterogeneous server queueing model with balking, reneging and feedback Mathematical Sciences And Applications E-Notes, 2, No. 2, (2014), 10-21

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1. On page 04, after equation (3.2), we should have

$$(\lambda + \beta(\mu_1 + \mu_2)) P_2 = (\beta(\mu_1 + \mu_2) + \eta\delta) P_3 + \lambda P_1, \ \ n = 2. \tag{0.1}$$

2. Instead of equation (3.3), we should have

$$\left(\frac{\lambda}{n-1} + \beta(\mu_1 + \mu_2) + (n-2)\eta\delta\right) P_n = (\beta(\mu_1 + \mu_2) + (n-1)\eta\delta) P_{n+1} + \frac{\lambda}{n-2}P_{n-1}, \ \ 3 \leq n \leq N-1. \tag{0.2}$$

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