

## Investigation of the Relationship Between Health Literacy and Self-Care Agency in Patients with Type 2 Diabetes: A Descriptive and Correlational Study

### Tip 2 Diyabet Hastalarında Sağlık Okuryazarlığı ile Öz Bakım Gücü Arasındaki İlişkinin İncelenmesi: Tanımlayıcı ve Korelasyonel Bir Çalışma

<sup>1</sup>Hatice AĞRALI, <sup>1</sup>Betül BAYRAK

<sup>1</sup>Suleyman Demirel University, Faculty of Health Sciences, Department of Internal Medicine Nursing, Isparta, Türkiye

Hatice Ağralı: <https://orcid.org/0000-0002-1935-6635>

Betül Bayrak: <https://orcid.org/0000-0003-4482-440X>

#### ABSTRACT

**Objective:** This study aimed to examine the relationship between health literacy and self-care agency in patients with type 2 diabetes.

**Materials and Methods:** This descriptive and correlational study was conducted with 128 patients diagnosed with type 2 diabetes who were receiving treatment in the internal medicine clinics of a city hospital. Data were collected by the researcher between July 2021 and February 2022 using the Descriptive Characteristics Form, the Diabetes Health Literacy Scale, and the Diabetes Self-Care Agency Scale.

**Results:** The mean total score on the Diabetes Health Literacy Scale was  $34.07 \pm 11.75$ . The subscale scores were as follows: Functional Health Literacy –  $12.39 \pm 4.95$ , Interactive Health Literacy –  $7.20 \pm 3.05$ , and Critical Health Literacy –  $14.46 \pm 5.82$ . The mean total score on the Diabetes Self-Care Agency Scale was  $82.19 \pm 12.97$ . A statistically significant, positive, moderate correlation was found between the total self-care agency score and the total score, interactive, and critical subscale scores of the health literacy scale ( $p < 0.001$ ).

**Conclusions:** The participants demonstrated moderate levels of both health literacy and self-care agency. Health literacy is a key factor in the management of chronic diseases such as diabetes, as it influences individuals' ability to access information, make informed decisions, adhere to treatment, and maintain quality of life. Enhancing health literacy is essential for improving self-care capacity and the sense of personal responsibility in disease management.

**Keywords:** Chronic disease management, health literacy, nursing, self-care agency, type 2 diabetes

#### ÖZ

**Amaç:** Bu çalışma, tip 2 diyabet tanısı almış bireylerde sağlık okuryazarlığı ile öz bakım gücü arasındaki ilişkiyi incelemek amacıyla yapılmıştır.

**Materyal ve Metot:** Tanımlayıcı ve ilişki arayıcı nitelikteki bu araştırma, bir şehir hastanesinin dahiliye kliniklerinde tedavi gören 128 tip 2 diyabet hastası ile yürütülmüştür. Veriler, Temmuz 2021 – Şubat 2022 tarihleri arasında araştırmacı tarafından “Tanıtıcı Özellikler Formu”, “Diyabet Sağlık Okuryazarlığı Ölçeği” ve “Diyabet Öz Bakım Gücü Ölçeği” kullanılarak toplanmıştır.

**Bulgular:** Diyabet Sağlık Okuryazarlığı Ölçeği toplam puan ortalaması  $34,07 \pm 11,75$  olarak bulunmuştur. Alt boyut ortalama puanları sırasıyla; Fonksiyonel Sağlık Okuryazarlığı  $12,39 \pm 4,95$ , Etkileşimsel Sağlık Okuryazarlığı  $7,20 \pm 3,05$  ve Eleştirel Sağlık Okuryazarlığı  $14,46 \pm 5,82$ 'dir. Diyabet Öz Bakım Gücü Ölçeği toplam puan ortalaması ise  $82,19 \pm 12,97$ 'dir. Sağlık okuryazarlığı ile öz bakım gücü arasındaki ilişki incelendiğinde; Öz Bakım Gücü Ölçeği toplam puanı ile Sağlık Okuryazarlığı Ölçeği'nin toplam, etkileşimsel ve eleştirel alt boyut puanları arasında orta düzeyde, pozitif ve anlamlı bir ilişki saptanmıştır ( $p < 0,001$ ).

**Sonuç:** Araştırmaya katılan bireylerin sağlık okuryazarlığı ve öz bakım gücü düzeylerinin orta seviyede olduğu belirlenmiştir. Sağlık okuryazarlığı, diyabet gibi kronik hastalıkların yönetiminde önemli bir faktördür ve bireylerin hastalığıyla ilgili bilgiye ulaşma, karar verme, tedaviye uyum sağlama ve yaşam kalitesini sürdürme becerilerini doğrudan etkilemektedir. Bu nedenle, bireylerin öz bakım becerilerinin ve sorumluluklarının artırılması için sağlık okuryazarlığının geliştirilmesi önem taşımaktadır.

**Anahtar Kelimeler:** Hemşirelik, kronik hastalık yönetimi, öz bakım gücü, sağlık okuryazarlığı, tip 2 diyabet

#### Sorumlu Yazar / Corresponding Author:

Hatice AĞRALI, PhD, RN

Suleyman Demirel University, Faculty of Health Sciences, Department of Internal Medicine Nursing, Isparta, Türkiye

Tel: ++90 246 2113227

E-mail: [haticeagrals@sdu.edu.tr](mailto:haticeagrals@sdu.edu.tr)

#### Yayın Bilgisi / Article Info:

Gönderi Tarihi/ Received: 09/09/2025

Kabul Tarihi/ Accepted: 27/11/2025

Online Yayın Tarihi/ Published: 20/12/2025

## INTRODUCTION

Type 2 Diabetes Mellitus (T2DM) is a growing global health challenge, significantly impacting individual well-being and imposing a substantial economic burden on healthcare systems worldwide.<sup>1,2</sup> The rising prevalence of diabetes necessitates effective management strategies. Recent global estimates indicate that approximately 537 million adults were living with diabetes in 2021, with projections suggesting this number could reach 783 million by 2045.<sup>2</sup> The increasing incidence of T2DM, particularly in developing countries, requires proactive, evidence-based interventions.<sup>3,4</sup>

Active patient engagement in self-care behaviors is central to effective T2DM management. These behaviors include blood glucose monitoring, dietary adherence, physical activity, medication compliance, and problem-solving skills.<sup>5</sup> However, many diabetic individuals have suboptimal self-care, leading to poor disease control, higher complication risks, and reduced quality of life.<sup>6,7</sup>

Health literacy profoundly influences an individual's capacity to manage chronic conditions like T2DM. It encompasses the cognitive and social skills to access, understand, appraise, and apply health information for informed decisions.<sup>8,9</sup> This skill directly supports self-care adherence and significantly impacts diabetes outcomes.<sup>5,6</sup> Low health literacy is linked to poorer health status, increased hospitalization rates, and higher healthcare expenditures.<sup>7</sup> Conversely, individuals with adequate health literacy are more likely to effectively use health services and make informed decisions.<sup>8</sup> Modern healthcare systems' complexity demands advanced health literacy skills, including critical appraisal of health information and effective self-care management.<sup>10</sup> Therefore, developing interventions to enhance health literacy is vital for empowering T2DM patients in their disease management. Various educational approaches have been explored to improve health literacy and self-care in diabetic populations, including structured education programs and effective communication strategies.<sup>11,12</sup>

Despite growing research on health literacy in T2DM management, significant gaps persist. Many cross-sectional studies limit causal determination.<sup>13,14</sup> Unmet needs for information and support in disease management remain prevalent among T2DM patients, indicating a gap between current educational efforts and patient comprehension.<sup>5,6</sup>

These challenges emphasize the need for ongoing research to develop more effective, culturally sensitive, and accessible health literacy interventions that empower T2DM individuals to achieve optimal self-care and glycemic control. This study provides a current synthesis of evidence to inform future re-

search and clinical practice. This study aimed to investigate the relationship between health literacy and self-care agency among patients with type 2 diabetes.

## MATERIALS AND METHODS

**Ethical Considerations:** The study granted an Institutional Review Board approval from Süleyman Demirel University Health Sciences Ethics Committee (Date:11.08.2021, decision no: 52/2). Institutional permits were obtained from State Hospital (date: 22.09.2021). This study followed the principles of the Declaration of Helsinki. All participants provided written informed consent.

**Design:** This study aimed to examine the relationship between health literacy and self-care power of type 2 diabetes patients. The research was planned as descriptive and correlational. Research Questions:

- What are the health literacy levels and self-care agency of type 2 diabetes patients?
- Is there a relationship between the health literacy level of type 2 diabetes patients and sociodemographic characteristics?
- Is there a relationship between health literacy level and self-care agency of type 2 diabetes patients?

**Participants:** The study population included individuals diagnosed with type 2 diabetes for at least one year. Demographic analysis revealed that participants had a mean age of 58.53±10.19 years (range: 33-90 years). The majority were female (n=78, 60.9%), married (n=103, 80.5%), and had primary school education (n=68, 53.1%). Most participants were unemployed (n=65, 50.8%), and 78.1% (n=100) reported income equal to expenditure. Inclusion criteria were a T2DM diagnosis for at least one year, literacy, no speech or hearing impairments, and consent to participate. Exclusion criteria were the patient's desire to leave the study. The sample size was determined as 128 people with a 95% confidence interval, 5% margin of error, 0.25 effect size (based on previous correlation studies examining health literacy and self-care relationships in diabetic populations,<sup>13,15</sup> 0.25% effect size and 80% power with the G power (3.1) program.

**Instruments:** The data of the study were collected by using the "Descriptive Characteristics Form", "Health Literacy Scale in Adult Patients with Diabetes (HLS)" and Diabetes Self-Care Scale (DSCS). Descriptive Characteristics Form was prepared by the researchers by reviewing the relevant literature.<sup>16,17</sup> The form consists of 24 questions in total. It includes gender, age, marital status, education status, employment status, income status, habits (alcohol and smoking), duration of diabetes, exercise-diet information, education status and educational needs,

frequency of doctor visits, complication status, treatment compliance, and comorbid chronic diseases. Health Literacy Scale in Adult Patients with Diabetes consists of 14 items grouped into three subscales: functional (5 items), communicative (5 items), and critical (4 items) health literacy. Each item is rated on a 4-point Likert scale (never–often) (Cronbach's  $\alpha = 0.78$ ).<sup>18</sup> The functional subscale is reverse-scored, whereas the communicative and critical subscales are scored directly from 1 to 4. Higher scores on the total scale and subscales reflect better health literacy. In the Turkish validation study, the internal consistency coefficient (Cronbach's  $\alpha$ ) was 0.96 for the total scale, and 0.96, 0.91, and 0.96 for the functional, communicative, and critical subscales, respectively.<sup>17</sup> In this study, Cronbach's  $\alpha$  was 0.94, indicating excellent reliability.

Diabetes Self-Care Scale developed by Lee and Fisher, is a 35-item, 4-point Likert-type instrument designed to assess self-care behaviors in individuals with type 2 diabetes mellitus.<sup>19</sup> The scale covers multiple domains, including dietary habits, physical activity, blood glucose monitoring and recording, adherence to oral antidiabetic or insulin therapy, medical follow-ups, foot care, personal hygiene, and knowledge of diabetes-related complications. Total scores range from 35 to 140, with higher scores indicating better self-care performance; scores above 92.4 are considered to represent an adequate level of self-care. The Turkish adaptation study reported a Cronbach's  $\alpha$  of 0.81.<sup>16</sup> In this study, Cronbach's alpha was 0.84.

**Data Collection:** The study's data were collected between July 2021 and February 2022. Data were collected face-to-face through a questionnaire form. Patients who attended routine endocrinology appointments were approached and informed about the study's objectives and procedures. Written informed consent was obtained prior to data collection. The questionnaires were then administered and completed either independently by participants or with assis-

tance from the researchers when necessary. The completion time for each participant was approximately 15 minutes. Permission to use the instruments was obtained via e-mail from the authors of the original validity and reliability studies.

**Statistical Analysis:** Data were analyzed using SPSS 23.0 (IBM Corp., Armonk, NY, USA). Reliability of the Diabetes Self-Care Scale and the Health Literacy in Adult Patients with Diabetes Scale (and subscales) was evaluated with Cronbach's alpha. Normality was assessed using the Shapiro–Wilk test and Q–Q plots, revealing non-normal distribution ( $p < 0.001$ ). Consequently, non-parametric tests were applied. Descriptive statistics were presented as percentages, means, standard deviations, and mean ranks. The Mann–Whitney U test was used for two-group comparisons, and the Kruskal–Wallis H test for comparisons involving more than two groups. Post hoc pairwise comparisons were performed using Dunn's test with Bonferroni correction. Correlations between scales were analyzed using Spearman's rank correlation coefficient. Statistical significance was set at  $p < 0.05$ .

**RESULTS**

The study investigated health literacy and self-care behaviors in individuals with Type 2 Diabetes Mellitus (T2DM). The mean Health Literacy Scale (HLS) total score was  $34.07 \pm 11.75$ , with subscale scores for Functional, Interactive, and Critical Health Literacy being  $12.39 \pm 4.95$ ,  $7.20 \pm 3.05$ , and  $14.46 \pm 5.82$ , respectively. The mean Diabetes Self-Care Scale total score was  $82.19 \pm 12.97$  (Table 1). Based on the Turkish validation study of the HLS,<sup>17</sup> total scores between 28-42 are classified as moderate health literacy, scores below 28 as low, and scores above 42 as high health literacy. Similarly, for the Diabetes Self-Care Scale, scores between 70-92 represent moderate self-care capacity, scores below 70 indicate low capacity, and scores above 92 suggest adequate self-care capacity.<sup>16</sup>

**Table 1.** Health literacy and self-care scores of adults with diabetes (n=128).

Variables		Mean $\pm$ SD	Min-Max.	$\alpha$
Diabetes Self-Care Scale		82.19 $\pm$ 12.97	59.00-114.00	0.840
Health Literacy Scale (HLS) Total Score in Adult Patients with Diabetes		34.07 $\pm$ 11.75	14.00-56.00	0.936
Sub-dimensions	Functional health literacy	12.39 $\pm$ 4.95	5.00-20.00	0.929
	Interactive health literacy	7.20 $\pm$ 3.05	3.00-12.00	0.862
	Critical health literacy	14.46 $\pm$ 5.82	6.00-24.00	0.925

SD: Standard Deviation; Min.: Minimum; Max.: Maximum;  $\alpha$ : Cronbach's alpha; Based on established cut-off points: HLS total scores 28-42 = moderate literacy; DSCS scores 70-92 = moderate self-care capacity.

A statistically significant difference was found between education level and HLS total and subdimension scores (p=0.0001). Participants with a university education or higher exhibited significantly greater health literacy. Actively employed participants demonstrated significantly higher health literacy levels compared to unemployed or retired individuals (p=0.0001). Individuals with incomes exceeding expenses showed significantly higher health literacy levels (p=0.001). Functional health literacy was significantly higher in participants with a diabetes duration of 1-5 years compared to those with longer durations (p=0.040). Participants who attended diabetes control visits monthly had significantly higher health literacy levels (p=0.014). Participants without

a history of chronic complications exhibited significantly higher functional health literacy (p=0.034). Participants who received diabetes education had significantly higher total, interactive, and critical health literacy scores (p=0.026; p=0.038; p=0.015). Knowledge about complications was significantly associated with higher levels of both health literacy and self-care (p=0.0001) (Table 2).

A negative, moderate correlation was observed between age and HLS total score (r= -0.346) and functional health literacy (r= -0.392), and a negative, low correlation with interactive and critical health literacy (r= -0.259; r= -0.229) (p=0.0001). This indicates that younger age is associated with higher health literacy levels (Table 3).

**Table 2.** The relationship between health literacy and self-care scores of adults with diabetes and demographic variables (n=128).

Variables		n (%)	Health Literacy Scale in Adult Patients with Diabetes				Diabetes Self-Care Scale Total Score Mean Rank
			Total Score Mean Rank	Functional Mean Rank	Critical Mean Rank	Interactive Mean Rank	
<b>Education status</b>	Literate	14 (10.9)	33.57	26.93	48.39	48.75	62.75
	Primary School	68 (53.1)	55.01	61.26	52.66	54.40	59.16
	Middle School	5 (3.9)	69.70	68.60	71.90	70.30	66.80
	High School	27 (21.1)	81.63	78.02	81.78	80.19	74.93
	University/ Graduate	14 (10.9)	102.61	90.29	102.14	97.00	71.25
	KW;p		KW=32.486 p=0.0001	KW=25.534 p=0.0001	KW=30.806 p=0.0001	KW=23.454 p=0.0001	KW=4.070 p=0.397
<b>Employment status</b>	Employed	21 (16.4)	102.12	99.79	97.00	92.10	68.45
	Unemployed	65 (50.8)	54.07	52.23	57.56	57.25	62.01
	Retired	42 (32.8)	61.83	65.85	58.99	61.92	66.38
		KW;p	KW=26.981 p=0.0001	KW=26.416 p=0.0001	KW=19.815 p=0.0001	KW=14.422 p=0.001	KW=0.642 p=0.725
<b>Income status</b>	Income more than expenditure	18 (14.1)	90.14	97.00	73.47	80.31	56.44
	Income equal to expenditure	100 (78.1)	62.63	61.79	64.34	63.58	67.42
	Income less than expenditure	10 (7.8)	37.10	33.15	50.00	45.30	49.80
		KW;p	KW=14.325 p=0.001	KW=21.699 p=0.0001	KW=2.649 p=0.266	KW=6.058 p=0.048	KW=3.050 p=0.218
<b>Duration of diabetes</b>	1-5 years	34 (26.6)	72.69	77.06	70.06	68.19	64.47
	6-10 years	40 (31.3)	66.74	64.55	67.00	67.18	65.35
	11 years and above	54 (42.2)	57.69	56.56	59.15	60.19	63.89
		KW;p	KW=3.630 p=0.163	KW=6.435 p=0.040	KW=2.122 p=0.346	KW=1.283 p=0.527	KW=0.036 p=0.982

Min: Minimum; Max: Maximum; SD: Standard Deviation; r: Pearson Correlation Coefficient; p: Significance Level; Z: Mann-Whitney U Test; KW: Kruskal-Wallis Test; Mean Rank represents the average rank position when data are ordered from lowest to highest.

Table 2. Continue.

<b>Diabetes control</b>	When I get sick	25 (19.5)	69.22	62.84	71.20	71.88	64.66
	Once a month	6 (4.7)	91.75	77.83	94.17	92.67	87.42
	1 time in 2 months	12 (9.4)	63.42	73.33	55.79	57.96	60.63
	1 time in 3 months	45 (35.2)	51.50	56.81	54.61	51.27	54.86
	1 time in 6 months	25 (19.5)	80.66	71.14	77.82	83.28	65.36
	1 time per year	15 (11.7)	58.67	66.87	55.90	54.57	85.67
	KW;p		KW=14.309 <b>p=0.014</b>	KW=4.342 p=0.501	KW=12.863 <b>p=0.025</b>	KW=18.179 <b>p=0.003</b>	KW=10.399 p=0.065
<b>Presence of chronic complication</b>	Yes	73 (57.0)	61.24	56.53	63.49	65.20	69.20
	No	55 (43.0)	66.96	70.51	65.26	63.97	60.96
	Z;p		Z=-0.864 p=0.387	Z=-2.121 <b>p=0.034</b>	Z=-0.271 p=0.787	Z=-0.186 p=0.852	Z=-1.247 p=0.213
<b>Diabetes education</b>	Yes	39 (30.5)	75.53	69.68	74.67	76.46	68.09
	No	89 (69.5)	59.67	62.23	60.04	59.26	62.93
	Z;p		Z=-2.227 <b>p=0.026</b>	Z=-1.051 p=0.293	Z=-2.079 <b>p=0.038</b>	Z=-2.425 <b>p=0.015</b>	Z=-0.726 p=0.468
<b>Knowledge of complication</b>	Yes	48 (37.5)	82.15	70.91	86.70	83.32	80.10
	No	80 (62.5)	53.91	60.66	51.18	53.21	55.14
	Z;p		Z=-4.171 <b>p=0.0001</b>	Z=-1.521 p=0.128	Z=-5.311 <b>p=0.0001</b>	Z=-4.465 <b>p=0.0001</b>	Z=-3.693 <b>p=0.0001</b>

Min: Minimum; Max: Maximum; SD: Standard Deviation; r: Pearson Correlation Coefficient; p: Significance Level; Z: Mann-Whitney U Test; KW: Kruskal-Wallis Test; Mean Rank represents the average rank position when data are ordered from lowest to highest.

Table 3. The relationship between health literacy and self-care scores of adults with diabetes and various variables (n=128).

Variables	Mean ± SD (Min-Max)	Health Literacy Scale in Adult Patients with Diabetes				Diabetes Self-Care Scale Total Score r, p
		Total Score r, p	Functional r, p	Critical r p	Interactive r, p	
<b>Age (years)</b>	58.53±10.19 (33-90)	r=-0.346 <b>p=0.0001</b>	r=-0.392 <b>p=0.0001</b>	r=-0.259 <b>p=0.003</b>	r=-0.229 <b>p=0.009</b>	r=-0.041 p=0.648
<b>Number of cigarettes consumed per day (number)</b>	0.33±1.83 (0-20)	r=-0.053 p=0.551	r=-0.001 p=0.989	r=-0.002 p=0.980	r=-0.105 p=0.238	r=-0.015 p=0.868
<b>Amount of alcohol consumed per day (glasses)</b>	0.00±0.08 (0-1)	r=0.068 p=0.448	r=0.083 p=0.354	r=0.052 p=0.557	r=0.039 p=0.664	r=0.191 <b>p=0.031</b>
<b>BMI</b>	29.43±4.06 (21.82-43.55)	r=0.074 p=0.406	r=0.061 p=0.495	r=0.065 p=0.464	r=0.064 p=0.476	r=-0.231 <b>p=0.009</b>
<b>HBA1c</b>	7.88±1.91 (5.30-16.30)	r=-0.011 p=0.904	r=-0.094 p=0.290	r=0.069 p=0.436	r=0.022 p=0.805	r=0.086 p=0.334

Min: Minimum; Max: Maximum; SD: Standard Deviation; r: Pearson Correlation Coefficient; p: Significance Level.

Finally, a positive, medium-level correlation was found between the Diabetes Self-Care Scale total score and HLS total, interactive, and critical health literacy sub-dimension scores ( $r= 0.330$ ;  $r= 0.342$ ;  $r=0.348$ , respectively;  $p=0.0001$ ). A positive, low-

level correlation was also noted with functional health literacy ( $r= 0.164$ ;  $p=0.065$ ). These results suggest that as health literacy increases, self-care levels also tend to increase (Table 4).

**Table 4.** The relationship between health literacy and self-care levels of adults with diabetes (n=128).

Variables		HLS Total Score	HLS Functional	HLS Interactive	HLS Critical
Diabetes Self-Care Scale	r	0.330	0.164	0.342	0.348
Total Score	p	<b>0.0001</b>	0.065	<b>0.0001</b>	<b>0.0001</b>

HLS: Health Literacy Scale in Adult Patients with Diabetes; r: Pearson Correlation Coefficient.

### DISCUSSION AND CONCLUSION

This study found a moderate, positive, and statistically significant relationship between the health literacy levels and self-care abilities of individuals with T2DM ( $r=0.330$ ,  $p=0.0001$ ). This finding aligns with the literature, which shows health literacy’s central role in diabetes management. Numerous national and international studies conducted between 2018-2021 have consistently shown that as health literacy levels increase, individuals' capacity to adopt and maintain self-care behaviors also rises in parallel.<sup>20-22</sup>

The correlation coefficient obtained in our study ( $r=0.330$ ), when compared to other studies in the literature, suggests that the strength of this relationship may vary across different populations and contexts. For example, studies conducted during 2020-2023 reported varying correlation strengths. A study with elderly diabetic patients reported a stronger correlation ( $r=0.514$ ) between health literacy and self-care practices,<sup>23</sup> while another study found this relationship to be even more pronounced ( $r=0.76$ ).<sup>13</sup> In contrast, another Turkish study found a weaker relationship ( $r=0.15$ ).<sup>24</sup> These differences may stem from the different measurement tools used in the studies, variations in sample sizes and demographic characteristics (age, education level, etc.), and the influence of the socio-cultural context. Despite varying correlation coefficients, all studies show a positive, significant relationship between health literacy and self-care. This strengthens the hypothesis that health literacy improves self-care by enhancing the ability to understand, evaluate, and apply health information.<sup>8,25</sup>

An important finding of our study was that interactive and critical health literacy dimensions showed stronger correlations with self-care ( $r=0.342$  and  $r=0.348$ , respectively) compared to functional health literacy ( $r=0.164$ ). This pattern suggests that in diabetes management, the ability to engage in meaningful dialogue with healthcare providers (interactive

literacy) and critically evaluate health information (critical literacy) may be more crucial than simply reading and understanding basic health materials (functional literacy). This finding aligns with the contemporary understanding that effective diabetes self-management requires not just information acquisition, but also the capacity to question, discuss, and make informed decisions about one's care.<sup>10,26</sup>

The stronger association of interactive and critical literacy with self-care emphasizes the need for diabetes education programs to move beyond simple information transmission and foster patients' critical thinking, problem-solving abilities, and communication skills with healthcare providers.

In our study, it was observed that sociodemographic factors such as age, education, income, and employment status have a significant effect on health literacy levels. In particular, the higher health literacy scores of younger, highly educated, actively employed individuals with higher income levels are consistent with findings in the literature.<sup>6,23</sup> This situation demonstrates that health literacy is not only an individual skill but is also closely related to social and economic determinants. Educational level increases individuals' critical thinking and information processing skills, while better economic conditions facilitate access to health services and educational materials. Furthermore, with the innovations brought about by the digital age, the concept of e-health literacy has also gained importance. Studies published in 2024-2025 show that e-health literacy, which is the ability to access and use health information via the internet and mobile technologies, is also positively related to self-care behaviors and is influenced by demographic factors, just like traditional health literacy.<sup>6,27</sup> Therefore, considering these sociodemographic differences and the digital divide when planning diabetes education programs is critical for the effectiveness of interventions.

The findings of this study provide valuable insights into the roles of nurses and other healthcare profes-

sionals in diabetes management. The proven impact of health literacy levels on self-care capacity emphasizes that diabetes education should be personalized according to individuals' literacy levels, learning capacities, and socio-cultural backgrounds rather than following a standard approach. As stated by the American Association of Diabetes Educators, providing education tailored to patients' literacy levels is a fundamental condition for improving treatment adherence and self-care success.<sup>28</sup> In this context, the use of methods such as “teach-back” can be an effective strategy to confirm whether the patient has correctly understood the information provided.<sup>29</sup> Additionally, healthcare professionals should support patients' e-health literacy by directing them to reliable online health resources and teaching them how to critically evaluate these sources.

This study has some limitations. First, since the data were collected from a single center (city hospital), the generalizability of the results to diabetic individuals in different geographic regions or at different levels of healthcare (e.g., primary care) may be limited. Second, the use of self-report scales in the data collection process may have led to social desirability bias; that is, participants may have reported higher levels of self-care behaviors than they actually perform, potentially overestimating the true relationship between health literacy and self-care. Future studies should consider incorporating objective measures of self-care (such as medication adherence monitoring or HbA1c levels) alongside self-reported measures to minimize this bias. Third, the cross-sectional design limits our ability to establish causal relationships between health literacy and self-care behaviors.

In conclusion, this study revealed a significant and positive relationship between health literacy and self-care agency in individuals with T2DM, with interactive and critical health literacy dimensions showing particularly strong associations with self-care behaviors. Participants demonstrated moderate levels of both health literacy and self-care agency. The findings reaffirm that health literacy, particularly its interactive and critical dimensions, is crucial for successful diabetes management. Based on these findings, we recommend that:

1. Healthcare professionals, especially nurses, should routinely assess health literacy levels and integrate these assessments into personalized care planning.
2. Diabetes education programs should emphasize developing interactive and critical health literacy skills, focusing on effective communication with healthcare providers and critical evaluation of health information, rather than solely on basic information transmission.
3. Educational interventions should be designed con-

sidering sociodemographic factors and should address e-health literacy needs in the digital age.

4. Evidence-based communication techniques such as “teach-back” should be standardized to ensure patient understanding.

Future research should employ longitudinal and experimental designs to examine the long-term effects of health literacy interventions on self-care behaviors and glycemic control. Multicenter studies across diverse cultural and socioeconomic contexts are needed to enhance the generalizability of findings.

**Ethics Committee Approval:** The study granted an Institutional Review Board approval from Süleyman Demirel University Health Sciences Ethics Committee (Date:11.08.2021, decision no: 52/2). This study followed the principles of the Declaration of Helsinki.

**Conflict of Interest:** No conflict of interest was declared by the authors.

**Author Contributions:** Concept – HA, BB; Supervision – HA; Materials – HA; Data Collection and Processing – HA, BB; Analysis and Interpretation – HA, BB; Writing – HA.

**Peer-review:** Externally peer-reviewed.

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