

## Artificial Intelligence and Nursing in Management of Diabetes Mellitus

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### Abstract

The morbidity, mortality, and economic burden associated with diabetes mellitus and its complications make it an important health concern. Artificial intelligence, becoming prominent in today's advancing technology, refers to application systems or machines capable of imitating human cognitive functions and enhancing their performance with the data they acquire. Artificial intelligence can provide data-oriented, sensitive treatment and care methods in addition to existing methods, resulting in a paradigm shift in management of diabetes mellitus. Artificial intelligence-based virtual assistants offer people 24/7 service and answer their questions instantly, send reminders, and provide educational materials. They play an important role particularly in monitoring patients' blood glucose levels and reminding them to take their medications. Continuous and individualized support helps patients comply with treatment and keep their blood glucose levels under control; thus, enhancing their quality of life and ability to cope with diabetes mellitus.

**Keywords:** Diabetes management, artificial intelligence, nursing.

### Diyabet Yönetiminde Yapay Zeka ve Hemşirelik

### Öz

Diyabet ve diyabetik komplikasyonların yol açtığı morbidite, mortalite ve bunlara bağlı gelişen ekonomik yük, diyabetin önemli bir sağlık sorunu haline gelmesine neden olmaktadır. Günümüz gelişen teknolojisinde öne çıkan yapay zeka, insanın bilişsel işlevlerini taklit edebilen, elde ettiği veriler ile kendini geliştirme niteliklerine sahip uygulama sistemleri veya makineler anlamına gelmektedir. Yapay zekâ, diyabet bakımında bir paradigma değişimine yol açarak mevcut yöntemlere ek olarak veri odaklı hassas tedavi ve bakım yöntemleri sağlayabilmektedir. Yapay zeka destekli oluşturulan sanal asistanlar 7/24 erişilebilir olup, hastaların anlık sorularına yanıt verebilmekte, hatırlatıcılar gönderebilmekte ve eğitim materyalleri sunabilmektedir. Özellikle hastaların kan şekeri seviyelerini izlemede ve ilaç alımını hatırlatmada önemli rol oynamaktadır. Sürekli ve bireyselleştirilmiş destek sunulması, hastaların tedaviye uyumunu artırmakta ve kan şekeri kontrolünü iyileştirmektedir. Bunun sonucunda hastaların yaşam kalitesi artmakta ve diyabetle başa çıkma yetenekleri gelişmektedir.

**Anahtar Sözcükler:** Diyabet yönetimi, yapay zeka, hemşirelik.

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## Introduction

Diabetes mellitus has become a global public health concern of the 21st century due to its ever-increasing prevalence<sup>1</sup>. Diabetes mellitus is a chronic metabolic disorder characterized by insufficient production of insulin in the pancreas or the body's inability to utilize insulin effectively<sup>2</sup>. The high preventable morbidity and mortality rates related to diabetes mellitus and its complications, and the associated economic burden cause this disorder to turn into a major health problem<sup>1</sup>.

Today, digital health technologies play a crucial role in the treatment, care, and education for patients suffering from diabetes mellitus<sup>3</sup>. Artificial intelligence (AI), which has recently come to the forefront among digital health technologies, refers to application systems or machines capable of imitating human cognitive functions and enhancing their performance with the data they acquire<sup>4</sup>. In terms of its theoretical framework, AI includes various sub-fields such as machine learning algorithms, artificial neural networks, random forest algorithms and deep learning, as well as approaches such as logistic regressions and decision trees<sup>5,6</sup>. AI has a self-evolving structure that learns from past data. Therefore, it is capable of continuously updating and optimizing itself to achieve better outcomes<sup>7</sup>. Researchers have been studying on design and development of AI-based clinical decision support systems ever since the mid-20<sup>th</sup> century<sup>1</sup>.

AI applications provide doctors with a comprehensive clinical decision support system by analyzing a wide range of sources such as medical images, laboratory results, medical histories and current data of patients. Algorithms such as convolutional neural networks can detect diseases from complex datasets, enable early detection of medical conditions by continuously monitoring data of patients, and thereby improve care processes.

Each patient's genetic, biochemical, and clinical conditions vary; therefore, individualized treatment plans are essential. AI analyzes separately genetic profiles, lifestyle, symptoms, and other data of each patient, provides personalized healthcare solutions, and makes this process more effective.

AI-based chatbots inform patients by answering their health-related questions and serve as patient advisors through their user-friendly interface. These chatbots support patients' self-management skills by analyzing their data on nutrition, exercise, sleep patterns, and stress levels, and accordingly giving them personalized recommendations. Thus, they are able to promote their health and elevate their well-being levels.

For healthcare professionals, it provides up-to-date and in-depth information on treatment methods and drug efficacy by processing medical images and analyzing medical literature, accelerates doctors' prescription processes, and increases accuracy rate. For physicians, AI organizes medical records of patients, thus allowing to quickly access their medical histories and facilitating data management and prognosis monitoring<sup>3,8,9</sup>.

This review aims to both demonstrate how AI can be utilized in management of diabetes mellitus including the advantages it offers and to serve as a guideline for future studies on this field.

## **Artificial Intelligence in Management of Diabetes Mellitus**

Modern medical approaches on diabetes mellitus involve education of patients on diabetes mellitus, regular monitoring of their blood glucose levels, healthy diet, exercise, lifestyle changes, and drug treatment (such as oral antidiabetics and insulin)<sup>10</sup>. Traditional treatment approaches in the prevention and management of diabetes mellitus remain inadequate in various aspects. Patients with diabetes mellitus should be checked regularly to monitor their blood glucose levels and prevent possible complications. An integrated team of nurses, podologists, dieticians, nephrologists, endocrinologists, and ophthalmologists take charge in managing diabetes mellitus. However, this process may be interrupted due to short appointment times, high number of patients, the need for continuous follow-up, insufficient capacity of health services, and lack of healthcare professionals<sup>1,11</sup>. It is considered that AI will help address these issues and mitigate the disease burden of diabetes mellitus in the future. AI is also expected to enhance diabetic patients' quality of life and make the healthcare system run more efficiently in management of this disease<sup>1</sup>. These patients should regularly monitor their blood glucose levels, adhere to appropriate diet and exercise programs, and take their medications properly<sup>12</sup>. Continuous information and support during this management process helps boost patients' motivation and control over this disease<sup>13</sup>. The use of AI-based digital health technologies for managing this disease can help develop diabetes prevention strategies for high-risk populations, follow up patients with diabetes mellitus who are unable to attend physician appointments, keep them informed about their disease, promote self-management, and save time and cost through remote patient monitoring<sup>1</sup>. The disruption in the follow-up of these patients during the COVID-19 pandemic has shown how vital such technologies are for their remote follow-up through virtual clinics<sup>14</sup>.

AI can provide data-oriented, sensitive treatment and care methods in addition to existing methods, resulting in a paradigm shift in management of diabetes mellitus<sup>15</sup>. AI-based virtual assistants offer people 24/7 service and answer their questions instantly, send reminders, and provide educational materials. They play a crucial role particularly in monitoring their blood glucose levels and reminding them to take their medications<sup>16</sup>.

## **Artificial Intelligence Applications Used in Management of Diabetes Mellitus**

Treatment of diabetes mellitus mostly depends on self-management of the patient. As AI has advanced, patients can generate data for their parameters and manage their diabetes mellitus. Web-based programs can be integrated into smartphone applications and wearable technological devices, making them easier to use<sup>9,17</sup>. AI is capable of analyzing the data of patients and offering personalized care for them; thus, providing an individual-centered approach<sup>18</sup>.

A study conducted with patients who suffered from type 1 diabetes mellitus reported that while using an insulin pump, the AI-based virtual nurse support lowered the hemoglobin A1c (HbA1c) levels of patients and reduced number of their hospitalizations<sup>19</sup>. Likewise, another study reported that the virtual assistant application developed for older patients with Type 2 diabetes mellitus improved their self-care, medication intake, physical activity and dietary adherence in such a way that healthcare professionals want them to do<sup>20</sup>.

In an AI model developed to predict the development of type 2 diabetes mellitus, the variables of fasting plasma glucose, HbA1c, triglycerides, BMI, gamma-glutamyl transferase, uric acid, age, gender, smoking, alcohol, physical activity, and family history were used. The studies proved that performance of this prediction model was highly effective<sup>21</sup>.

Nowadays, AI systems that deliver insulin through an insulin pump in accordance with the values in the continuous glucose measurement system are used for type 1 diabetes mellitus<sup>15</sup>. Likewise, an AI-based system adapted for remote adjustment of insulin dosage sends the data of patient's self-blood glucose measurement to a cloud server, and then a physician can inform patients and offer them advices<sup>22</sup>.

Related studies have indicated that algorithms such as deep learning and machine learning can predict blood glucose levels<sup>23</sup>. One AI-based continuous glucose monitoring smartphone application demonstrated that AI could predict hypoglycemic episodes half an hour before they happened and notify the patient in advance using the data with the accuracy of 98.5%.

Advanced AI algorithms, such as decision trees, can detect diabetic foot ulcers in images and assess the risk of amputation<sup>25,26</sup>. The application was developed by Yap et al., to determine whether or not an image contains a diabetic foot ulcer and it has been highly beneficial for clinicians or visually impaired patients in regions where people are not highly trained on management of diabetic foot ulcer<sup>25</sup>.

Machine learning and deep learning have shown advances in the field of medical imaging. Image and pattern recognition has become increasingly important in the analysis of retinal scans for individuals with diabetes mellitus. Some applications perform well<sup>27</sup>.

Management of diabetes mellitus requires physical health as well as psychosocial support. Depression and anxiety are prevalent among diabetic patients and only complicate the management of the disease. AI-assisted chatbots provide emotional support to patients, boost their motivation, and help them cope with stress. These systems also support regular follow-up and treatment processes by facilitating users' access to healthcare professionals<sup>28</sup>.

AI algorithms can provide long-term health monitoring by collecting personal data of patients. Changes in their health conditions can be detected at an early stage, whereby

healthcare professionals, especially nurses, adjust their treatment plans in a timely and effective manner<sup>29</sup>. Continuous and individualized support helps patients comply with treatment and keep their blood glucose levels under control; thus, enhancing their quality of life and ability to cope with diabetes mellitus<sup>30</sup>.

## **Artificial Intelligence and Nursing**

The impact of AI has been increasing in various roles of nursing, including care, education, counseling, research, management, and collaboration. Tasks such as organizing shift schedules and workflow charts, examining diagnostic and observation procedures, digitally recording patient data, measuring vital signs, and analyzing data of vital signs—all performed with the help of AI—reduce the workload on nurses, allowing them to devote more time to healthcare and carry out these tasks more quickly and accurately. In high-risk healthcare environments (such as radiation, pressure, and chemotherapy rooms), the use of AI-based systems and robots can reduce the frequency of nurses' exposure to hazardous conditions, contribute to improved care standards, and lead to higher job satisfaction and lower turnover rates. In regions offering limited access to healthcare, AI can enable nurses to maintain uninterrupted communication with patients regardless of location, thereby contributing to the equitable and fair delivery of nursing services<sup>31,32</sup>.

Concepts such as AI-driven data analysis, digital data security, conscious use, and digital literacy bring new responsibilities for nurses. Nursing educators, nursing managers, and nurses must improve their skills and serve as guides to increase the use of AI technologies in nursing<sup>31</sup>.

Failing to account for the balance between humans and technology in decision-making processes, and neglecting the unique interactions nurses have with patients as well as lack of AI support in their roles of providing empathy and emotional support can undermine the human-centered care approach and negatively affect the patient experience<sup>32</sup>.

Moreover, the use of AI is not equal across the board because many patients lack digital literacy or cannot use, access, or afford computer technology or the internet. Various strategies, such as improved access and more training may be needed to solve this issue<sup>11</sup>.

Furthermore, the widespread use of AI brings along some ethical and security concerns. Security of user data, ethics, and user privacy are critical for the development of these technologies<sup>33</sup>. Also, inaccurate assessments or recommendations made by AI lead to inadequate care; however, who is responsible for that is unclear. Healthcare professionals should remember that AI is only a supportive tool and does not substitute their own clinical judgement<sup>26</sup>. Mechanisms that would supervise the recommendations of these systems should be established and final decisions should be designed to preserve the autonomy of healthcare professionals and maintain nurse-patient interaction and communication<sup>32</sup>.

## Conclusion

AI has the potential to improve the care of individuals with diabetes mellitus in the healthcare process by offering advantages such as enhancing screening and diagnostic processes, delivering earlier and targeted treatments, predicting possible complications, and lowering morbidity and mortality rates. It is also capable of optimizing care of diabetes mellitus by delivering personalized, precise, and data-oriented support to patients and healthcare professionals. By overcoming challenges and using opportunities effectively, AI could revolutionize diabetes care and improve the lives of millions of people with diabetes mellitus around the world. To maximize the potential of AI, developers, clinicians, and policymakers should collaborate with each other and establish standards for patient-centered design, ethical and regulatory frameworks, along with data security and privacy. Furthermore, healthcare professionals should be trained for the effective integration of AI into clinical practice, and the effectiveness of these interventions should be evaluated with evidence-based, long-term studies.

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