

2024 DergiPark User Survey Results Report

Date: 25.10.2024

Objective:

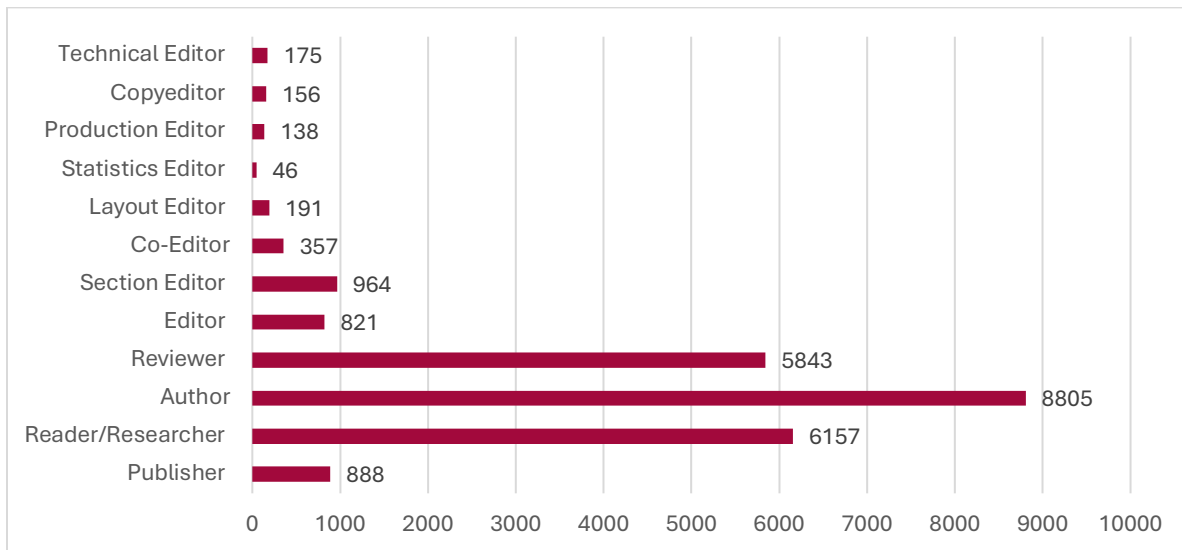
- Evaluation of the service by users, measurement of satisfaction perceptions, and collection of suggestions,
- Assessment of the collected data in the development of the DergiPark system and policy,
- Revealing the attitudes of authors and editors in the publication process.

Number of people participating in the survey: 10.724

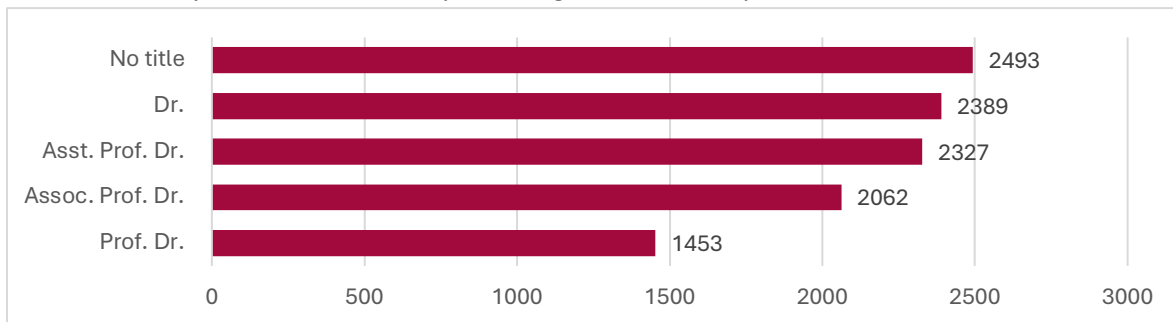
Length of time the survey remains open: 3 weeks

General Use

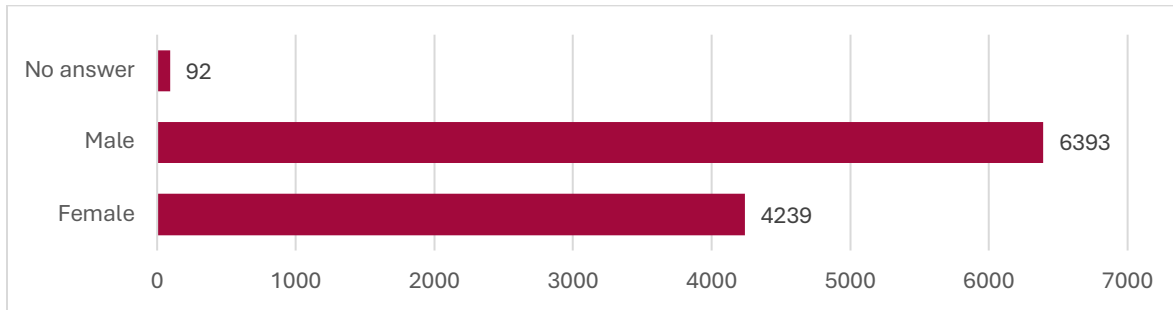
Please indicate the role(s) for which you use DergiPark by selecting one or more of the options below.



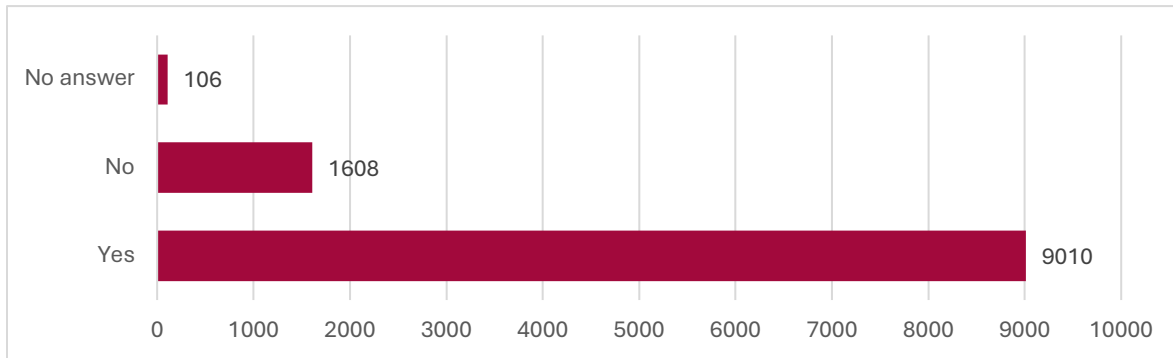
Please indicate your academic title by selecting one or more options from the list below.



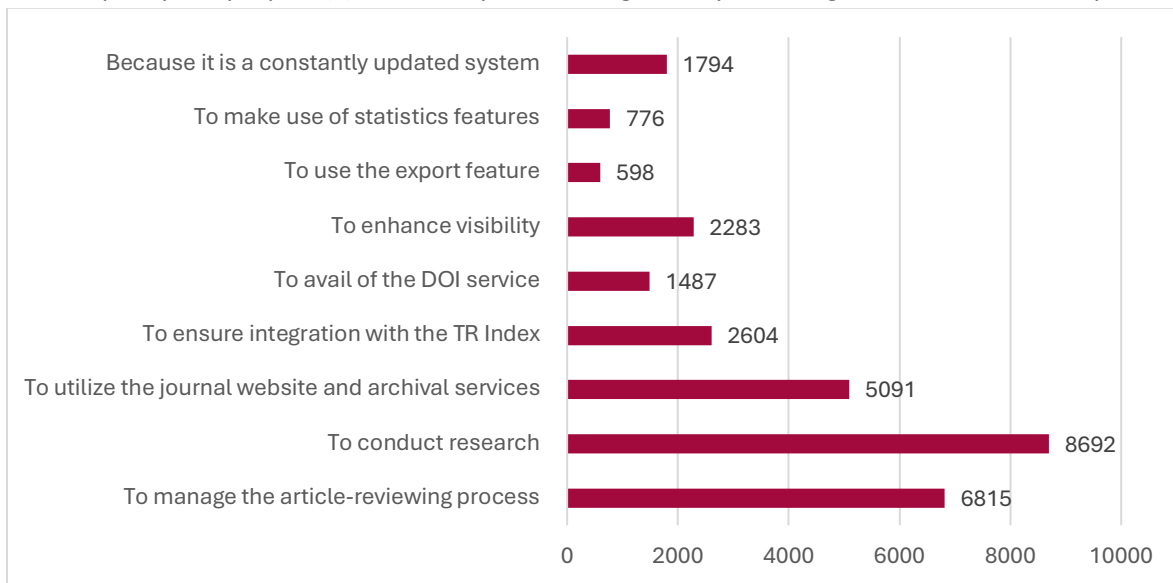
Please indicate your gender.



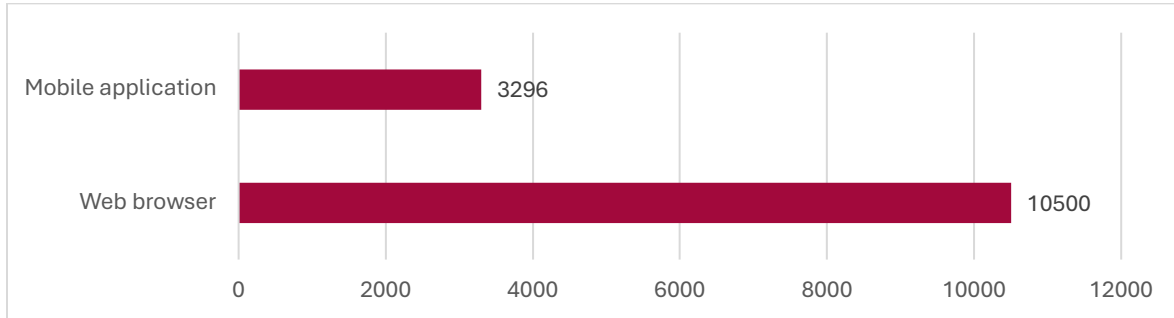
Are you a Turkish citizen?



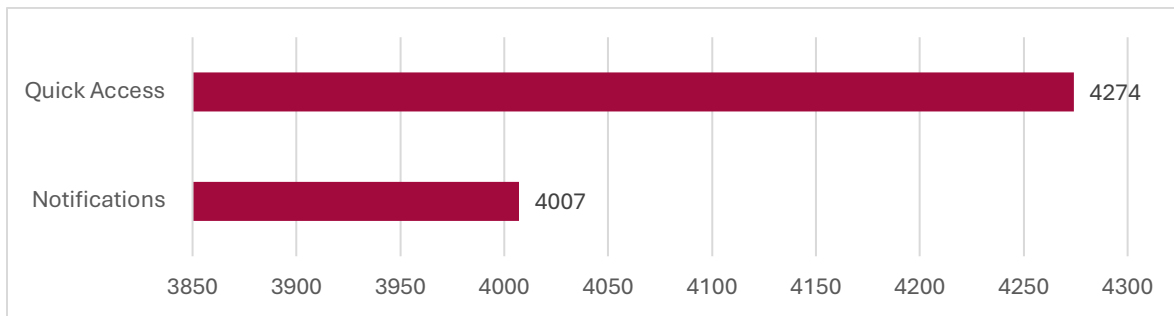
Please specify the purpose(s) for which you use DergiPark by selecting one or more of the options below.



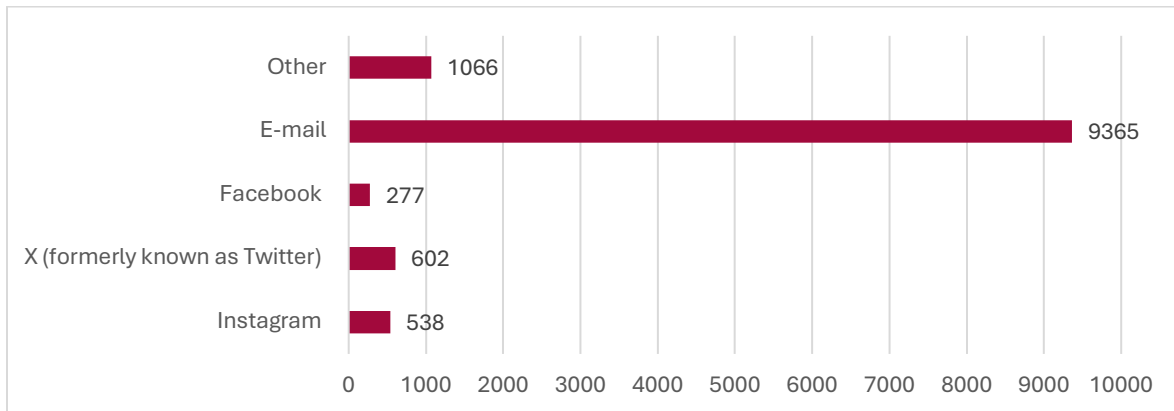
Please specify the tool(s) you use to access DergiPark by selecting one or more of the options below.



Please indicate the features you prefer in our mobile application by selecting one or more of the options below.

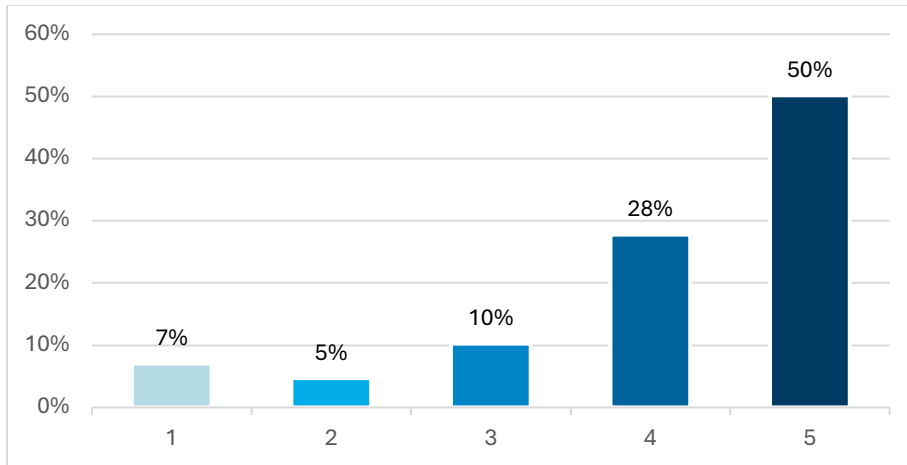


Please select the communication channels through which you stay updated on developments at DergiPark by choosing one or more of the options below.

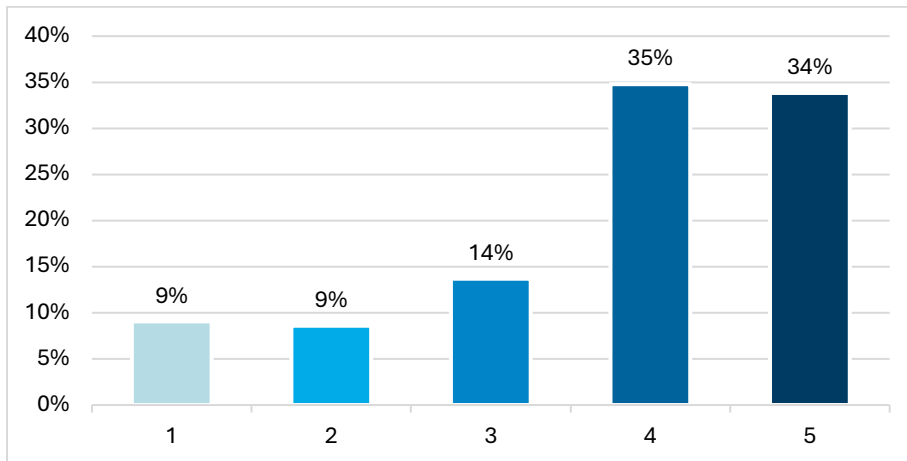


Satisfaction Assessment

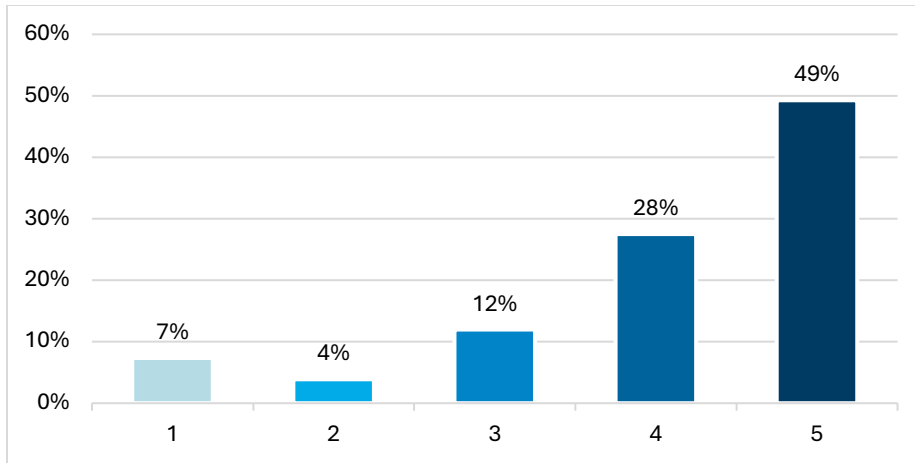
Dergipark's journal hosting service is beneficial. (Lowest: 1 point, Highest: 5 points)



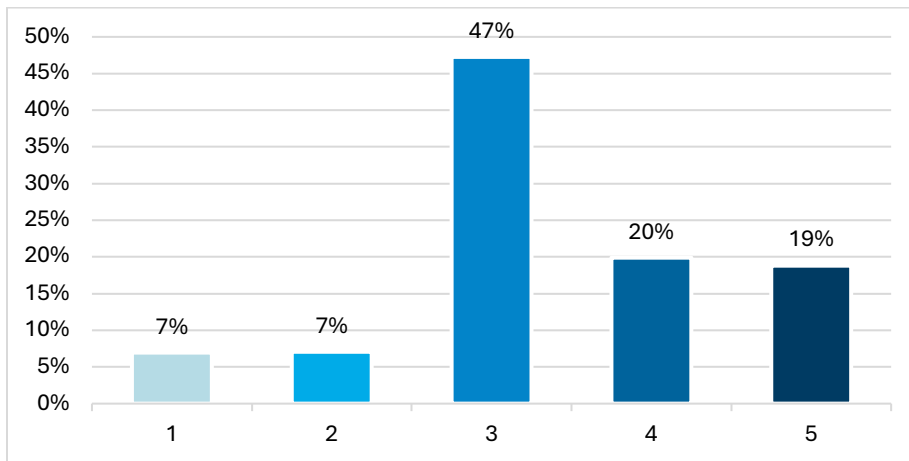
Article process management is functional. (Lowest: 1 point, Highest: 5 points)



DOI service is useful. (Lowest: 1 point, Highest: 5 points)



The mobile application is handy. (Lowest: 1 point, Highest: 5 points)

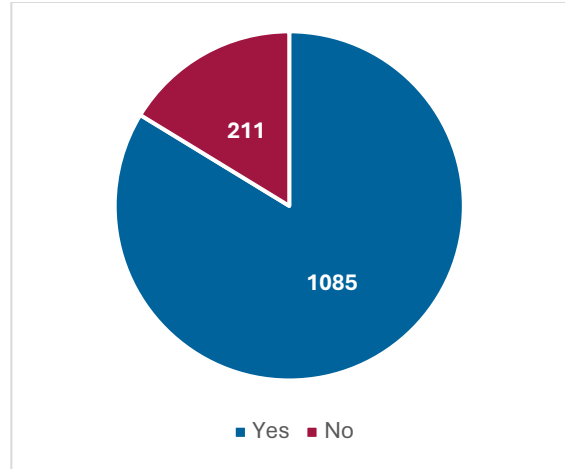
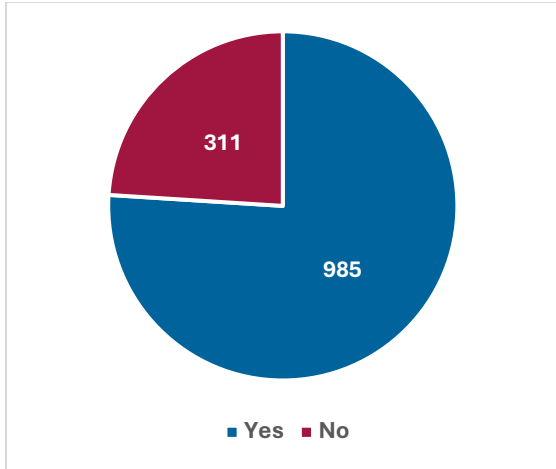


About Editorial

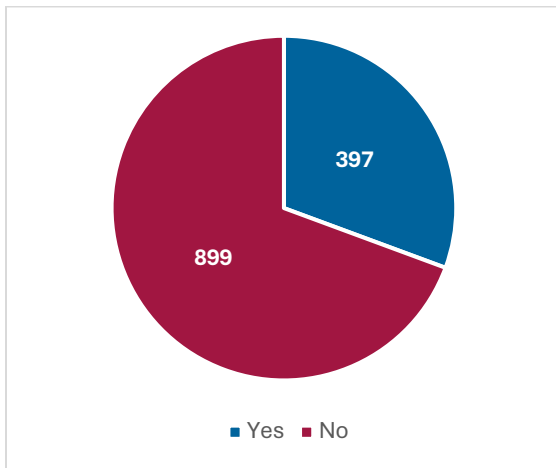
1296 answered by the editor.

Do you use the feature offered by DergiPark when you need to publish a retraction or correction?

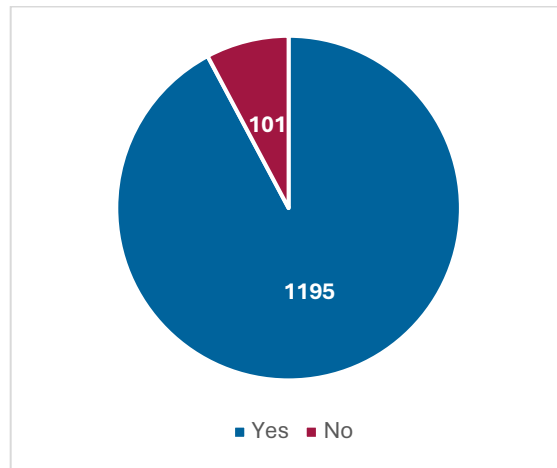
Would you like your journal page to be presented to users in a single interface (Turkish/English)?



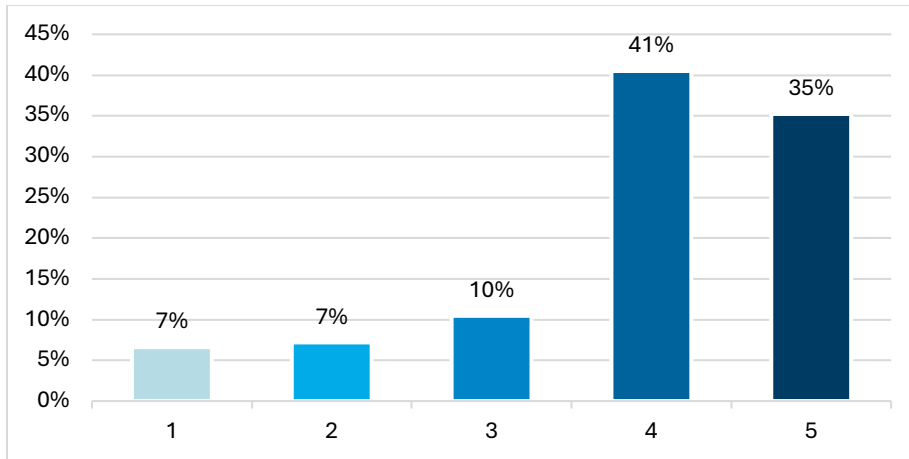
Please indicate if your journal is available on platforms other than DergiPark.



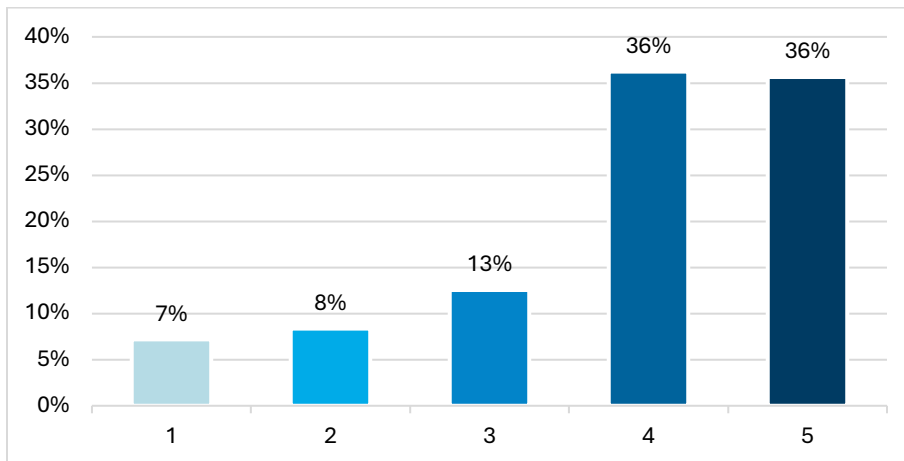
Are you using the article-reviewing process of DergiPark?



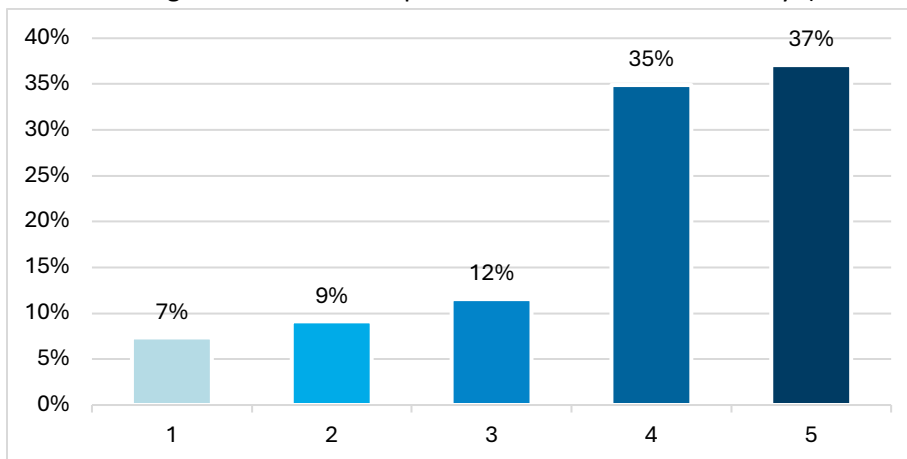
The article-reviewing process of DergiPark is sufficient. (Lowest: 1 point, Highest: 5 points)



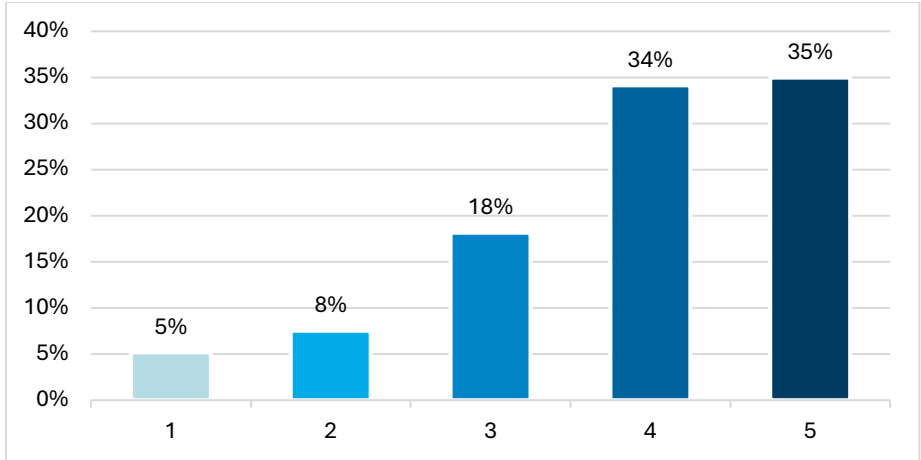
The file management system is functional. (Lowest: 1 point, Highest: 5 points)



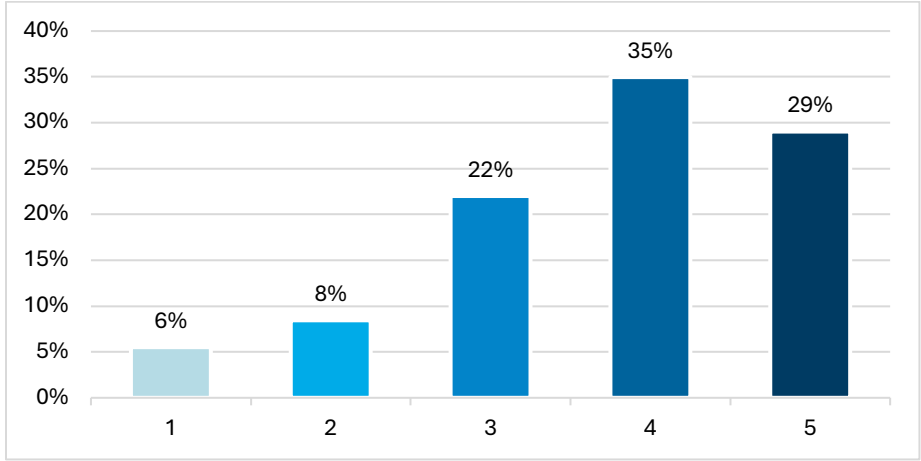
Reviewer assignment and review process screens are user-friendly. (Lowest: 1 point, Highest: 5 points)



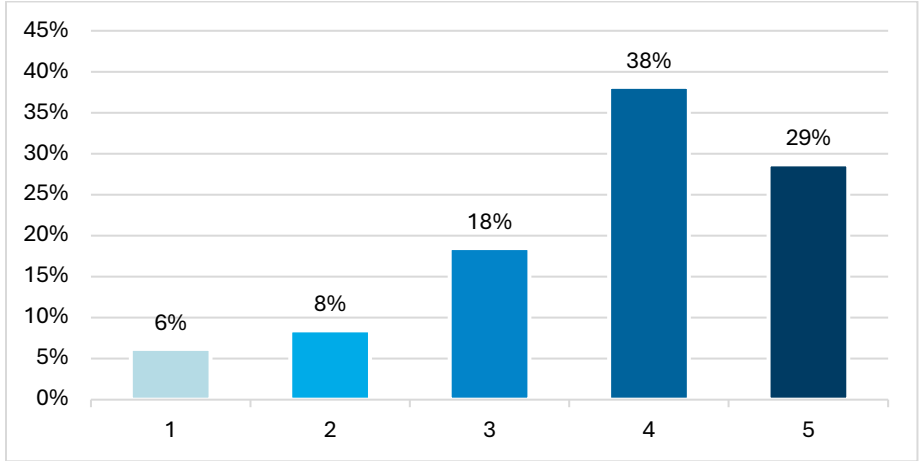
The performance criteria and statistics obtained through DergiPark are helpful. (Lowest: 1 point, Highest: 5 points)



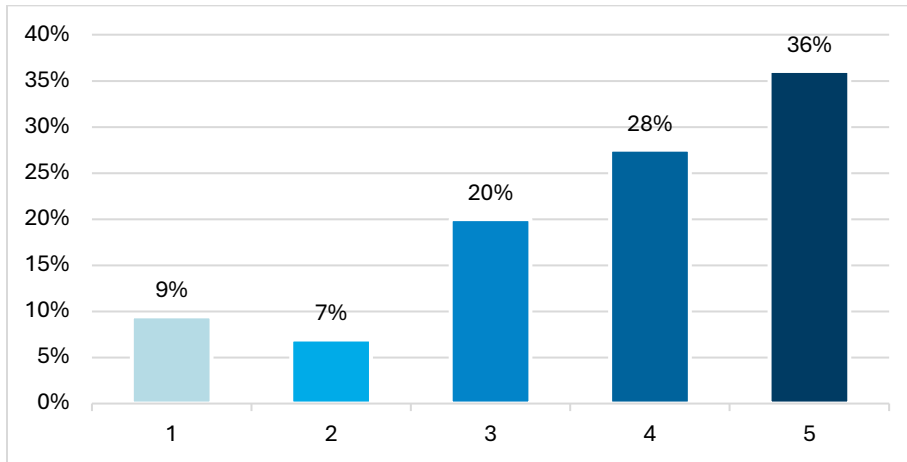
The scores and statistics obtained from performance criteria defined for each role are helpful. (Lowest: 1 point, Highest: 5 points)



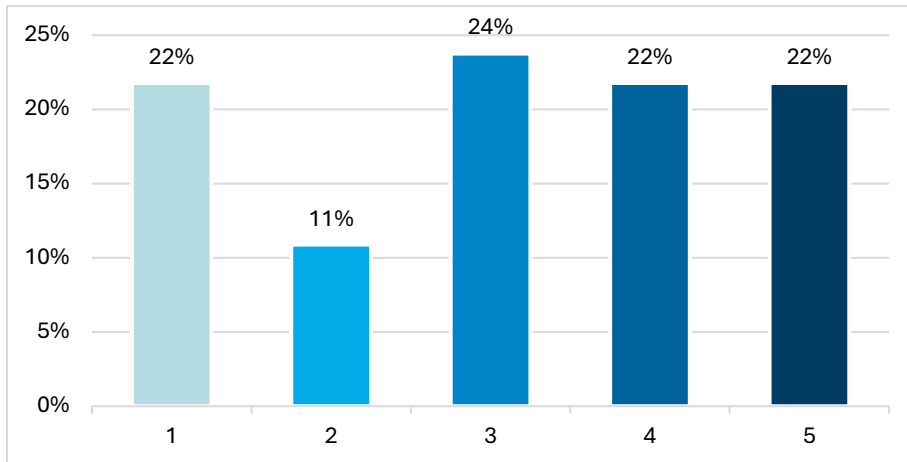
The authority descriptions of the designated sub-roles defined are appropriate and useful. (Lowest: 1 point, Highest: 5 points)



The plagiarism detection service provided by intihal.net is beneficial during the article submission phase. (Lowest: 1 point, Highest: 5 points)



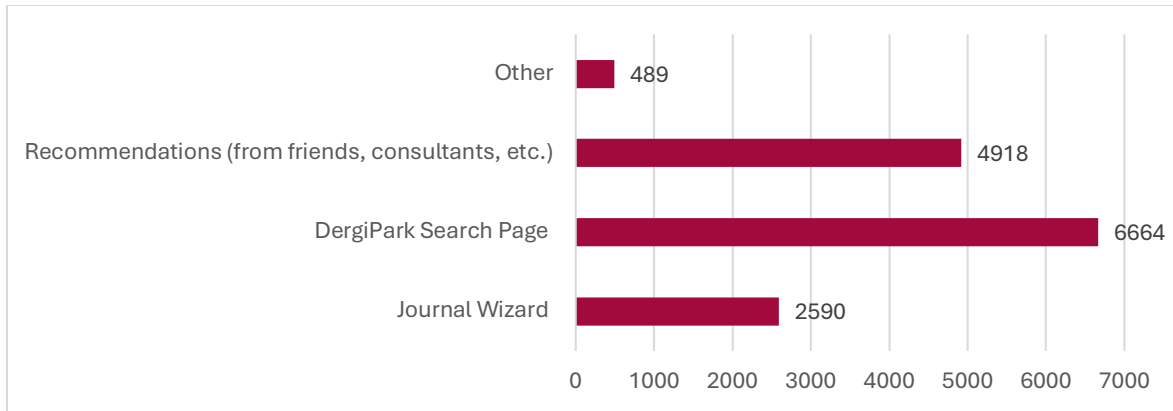
Uploading a journal issue to DergiPark is an easy to use process. (Lowest: 1 point, Highest: 5 points)



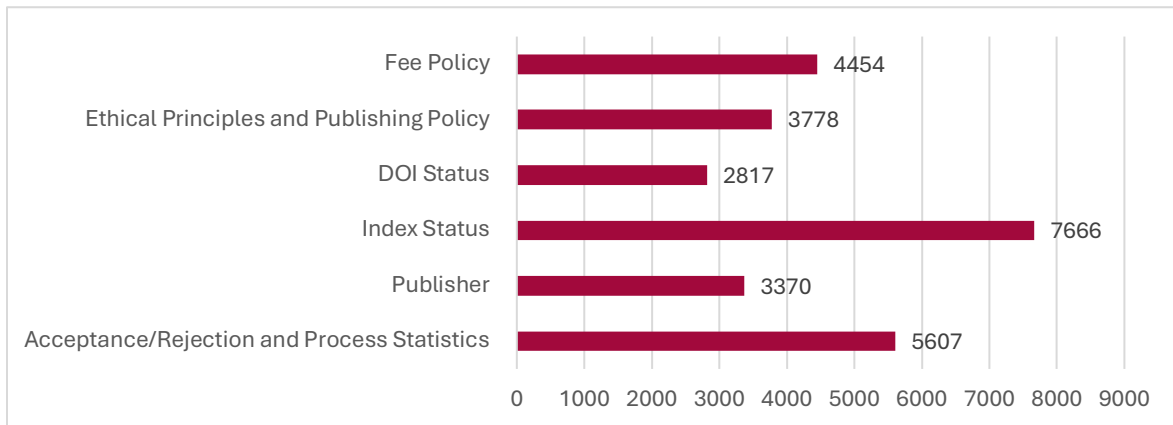
About Author

9269 answered by the author.

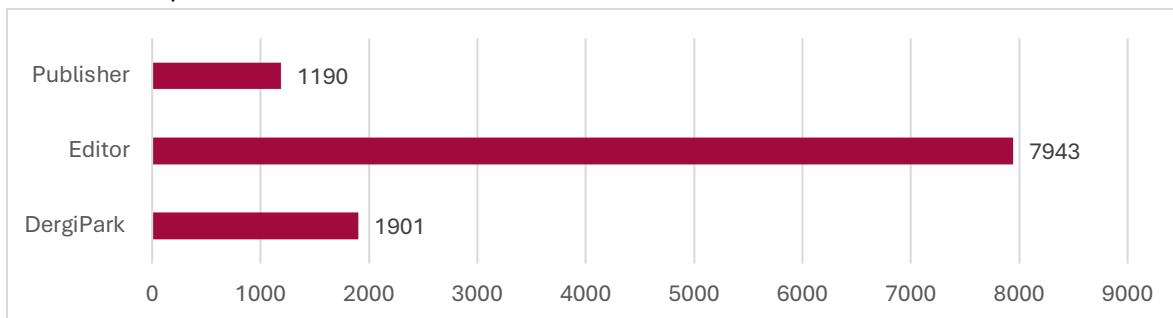
Please indicate your method of article submission by choosing one or more options from the list below.



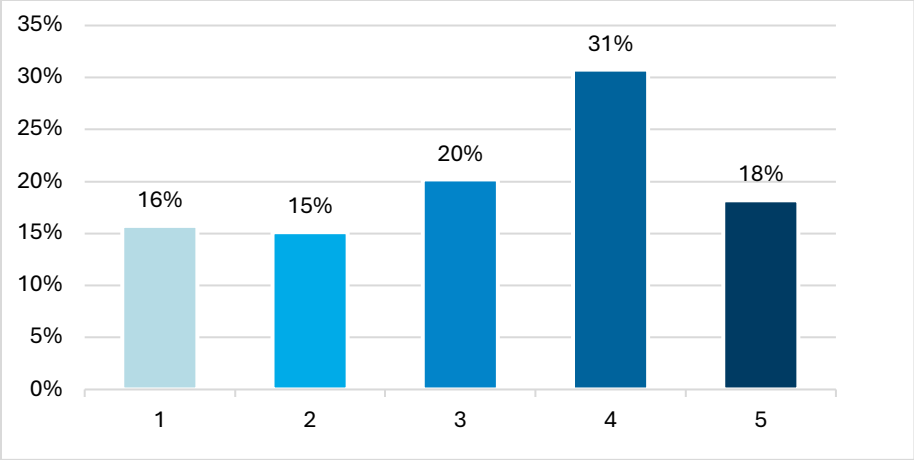
Please identify the criteria you consider when selecting a journal to submit your article by choosing one or more options from the list below:



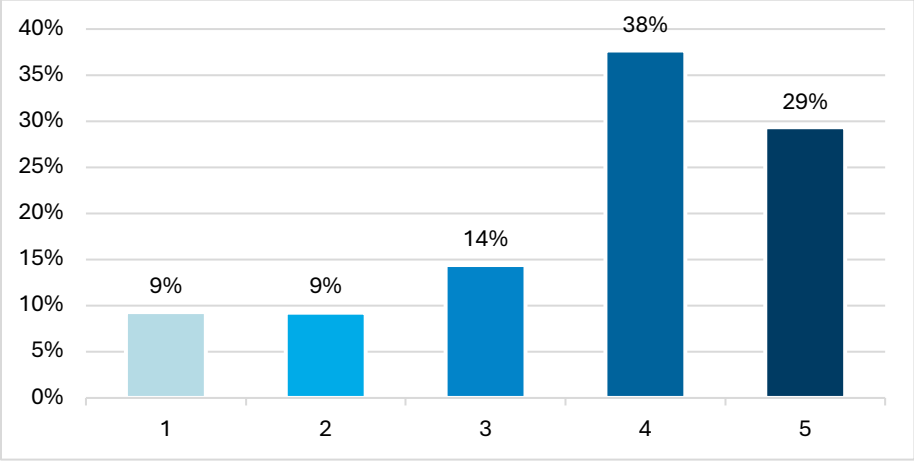
Please indicate your point of contact(s) when you encounter an issue with the journal by selecting one or more of the options below.



Journals carry out their processes in accordance with the specified dates (Lowest: 1 point, Highest: 5 points).



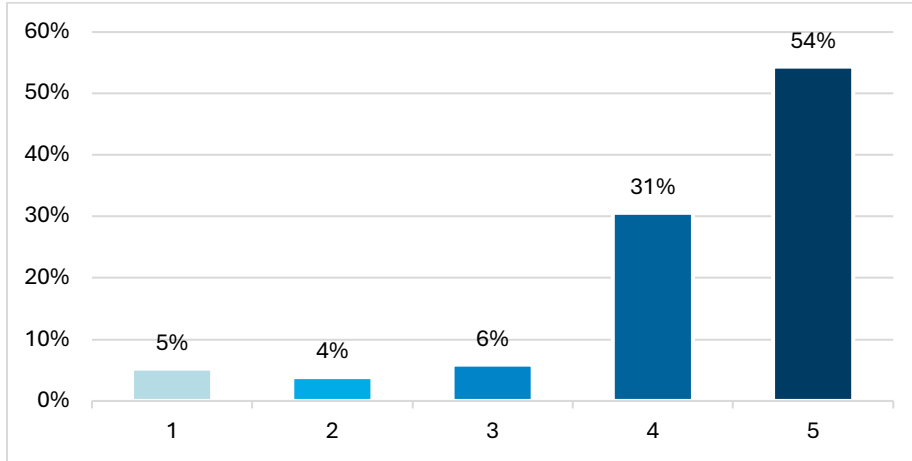
Article Submission and article process tracking system is easy to use. (Lowest: 1 point, Highest: 5 points)



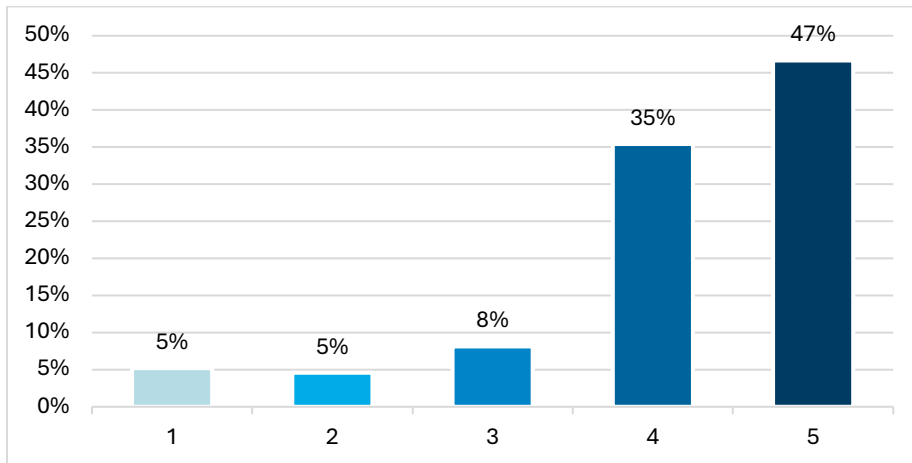
About Reviewer

6148 answered by the reviewer.

Reviewer invitations sent by DergiPark are delivered to me efficiently and on time. (Lowest: 1 point, Highest: 5 points)



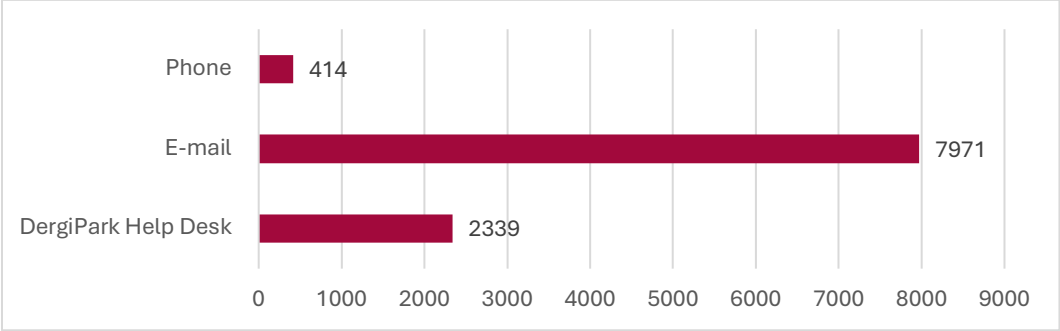
The Reviewer Reviewing Process is comprehensible. (Lowest: 1 point, Highest: 5 points)



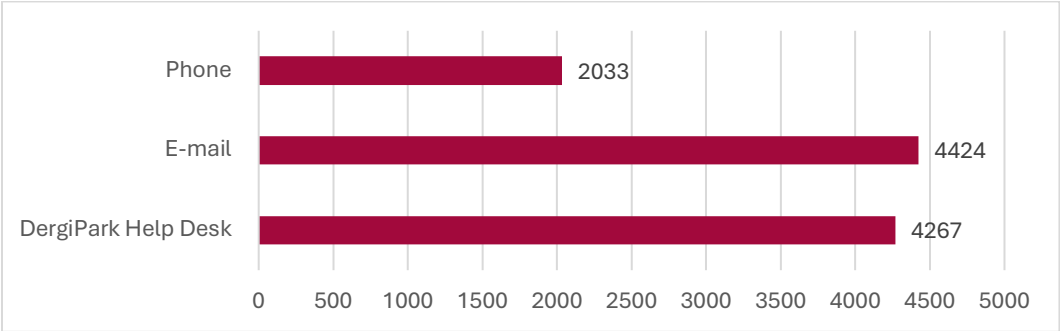
DergiPark Communication

What methods do you primarily use to obtain information or assistance regarding the DergiPark service?
Please rank them as your 1st choice, 2nd choice, and 3rd choice.

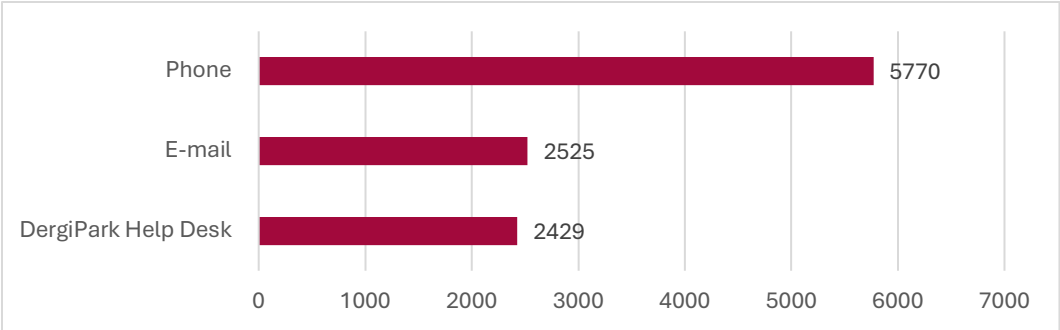
1st choice



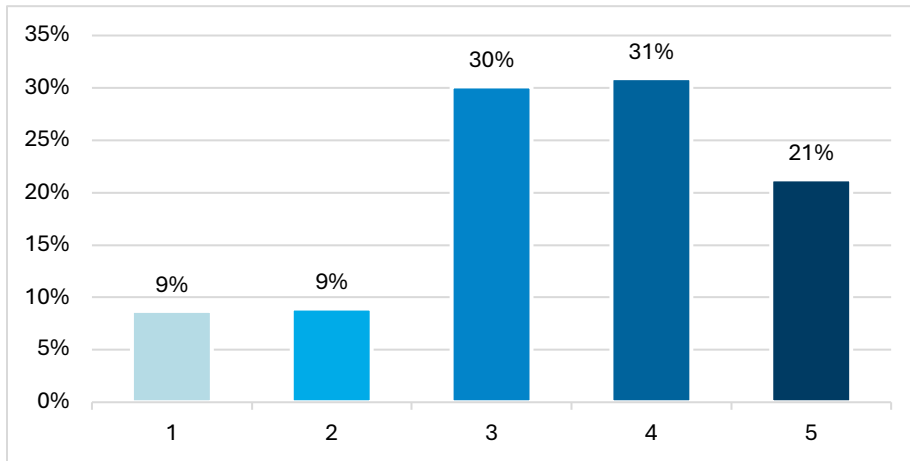
2nd choice



3rd choice



DergiPark provides an effective communication service(Lowest: 1 point, Highest: 5 points).



414 Editors, 2.994 Authors, 1.462 Reviewers and 1.817 General Comments have been made.